



IWIB Executive Committee

December 2020

Illinois Department of Commerce and Economic Opportunity

Working with Local Workforce Areas During COVID-19

American Job Centers continue to be at varying stages of offering remote services or limited in-person services.

| Status of American Job Centers | # of LWIAs as of 11/23/20 |
|--|---|
| Total Local Workforce Areas (LWIAs) | 22 |
| LWIAs offering virtual services | 11 |
| LWIAs open to the public by appointment | 8 |
| LWIAs open to the public for walk-in services | 2 |
| Combination (LWIA 11, Grundy, Kankakee, Livingston County) | 2 offices open by appointment 1 office offering virtual services |

- ☐ OET meets weekly with LWIA Directors
- OET meets bimonthly with Illinois Workforce Partnership (IWP) Reopening Workgroup



New Guidance During COVID-19

WIOA IMPLEMENTATION DURING COVID-19

Visit the State of Illinois Coronavirus Web Page

Background

The resources on this page are to help address questions and concerns of Workforce Professionals to best assist businesses and individuals and adapt daily operations affected by the COVID-19 pandemic.

FAQs

Q&A for WIOA Implementation under COVID-19 protocols.

This page will be updated regularly as new information is made available.



COVID-19 Individuals Page

COVID-19 Employers Page



American Job Centers Reopening

- (NEW) Reopening Checklist
 - without Tracked Changes (PDF)
 - with Tracked Changes (PDF)

Adapting AJC Operations to COVID-19

Operations Guidance

- IL Dept. of Human Rights Mask FAQs for Businesses 7/20
- Cover Letter 6/2020



Checklist for Reopening American Job Centers

Developed with input from the IWP Reopening Workgroup to offer operational guidance specific to COVID-19

Guidance for COVID-19 Service Delivery

| | | CONSIDERATIONS – RESTORE ILLINOIS PHASES | | | | | | | | |
|----|---|---|---|--|--|--|--|--|--|--|
| # | ACTIVITY / AREA | PHASE 3 | PHASE 4 | PHASE 5 | | | | | | |
| _ | | RECOVERY | REVITALIZATION | ILLINOIS RESTORED | | | | | | |
| | RVICE DELIVERY | | | | | | | | | |
| 1. | Center Services | s in accordance with the Consume | w's "Postovo Illinois" Dlan for s | mariaa daliman mithin Amariaan | | | | | | |
| | This category offers guidelines in accordance with the Governor's "Restore Illinois" Plan for service delivery within American Job Centers. | | | | | | | | | |
| | In-person service delivery | If a center is open to the public, appointments are required for all services; walkins are not permitted. (Sample dialogue is included as Attachment 1 if customers must be turned away for services.) If Unemployment Insurance services are necessary, the customer may go to the website at www.ides.illinois.gov or call 800-244-5631. | Appointments are still the standard practice; walk-in services are allowed only if PPE is readily available in the center for customers and only if staffing capacity allows. Face coverings and social distancing are mandatory. If Unemployment Insurance services are necessary, the customer may go to the website at www.ides.illinois.gov or call 800-244-5631. | Centers may fully reopen to in-person service delivery. Additional safety precautions remain in place. If Unemployment Insurance services are necessary, the customer may go to the website at www.ides.illinois.gov or call 800-244-5631. | | | | | | |
| | Customer/Staff screening | If a center is open to the public, screen customers and staff via phone to assess illness or exposure when scheduling appointments or re-entering the center; upon entrance, staff verifies screening questions. (Sample screening procedures and questions are included in the procedures section below and | Screen customers and staff upon entrance. Face coverings and social distancing are mandatory for anyone entering the center. | Centers may fully reopen and screening is not mandatory. Additional safety precautions remain in place. | | | | | | |

























STATE OF ILLINOIS - WORKFORCE PORTAL











Employer

Explore resources, connect to job seekers, & register to receive personalized services to help your business recover, expand, & grow.

Set Up Virtual Job Fair 🕽

Iob Seeker

Explore virtual job fairs, resources, available services. & register to receive alerts to the latest info on finding a job.

Virtual Job Fair

Explore virtual job fair resources and opportunities or get access to assistance to easily set up your own virtual

Set Up Virtual Job Fair 🕽 Search Virtual Job Fairs 🕽

Training & Services Find training programs as well

as local work support services to develop skills for high demand roles.

COVID-19 Resources



Individuals Affected by COVID-19

Did COVID-19 affect your job? Help is available here:

- Chicago-area job openings
- Statewide job openings
- COVID-19 Unemployment Benefits Information
- · Attend a Virtual Job Fair
- . If you were part of a large layoff, check for your company and available services here
- · Prepare for a new job

Read this article to find out what resources are available,



Businesses and Employers Affected by COVID-19

In light of the COVID-19 outbreak, your business may be impacted for various reason and you may be left in the unfortunate position of laying off staff members. In the event of a layoff, the Illinois

Events

Monday, November 23, 2020

6:00 PM-8:30 PM Online Event Exchange" & Interview Strategy

Tuesday, November 24, 2020

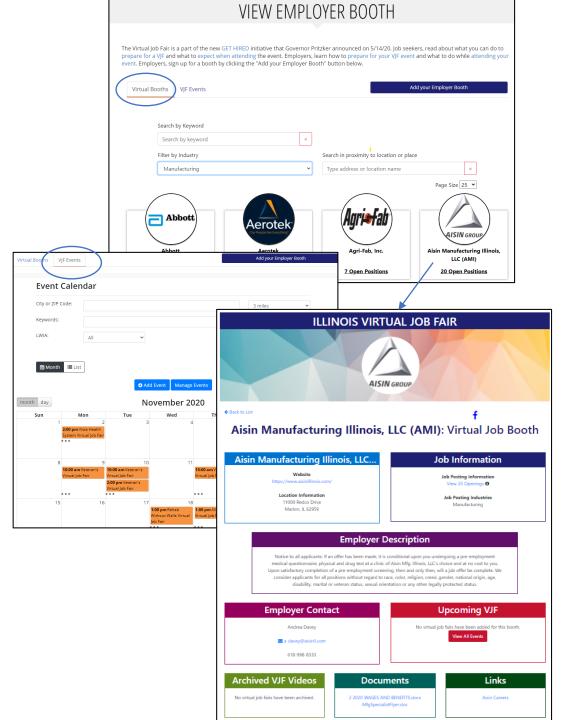
9:30 AM-10:30 AM

From Layoff to

Examples of COVID-19 Technical Assistance

Illinois workNet Home Page Updates Included:

- **Employer**
 - **Employer Resources Quick Start Guide**
 - Setting up a Virtual Job Fair
- Job Seeker
 - Job Seeker Resources Quick Start Guide
 - Resume Building Guide
- Virtual Job Fair
 - Setting up a Virtual Job Fair
 - Searching Virtual Job Fairs
- Training & Services
 - Training Resources Quick Start Guide
 - Service Locator (Filtered to Highlight Comprehensive and Affiliate Locations)
- **COVID-19 Resources**
 - Resources for Individuals
 - Resources for Businesses and Employers
- **Event Calendar**
 - LWIAs and Illinois workNet partners can post virtual events



Illinois workNet Virtual Job Fair Features (VJFs):

- Employers and LIWA staff can set up and manage their employer booths.
- Booths are reviewed and approved prior to posting.
- Booths can be searched/filtered by keyword, industry, or location.
- VJF Event calendar view is available with links to the employer booths.
- Illinois workNet staff work with employers and LWIA staff to coordinate and host individual and multi-employer VJFs.
- Feedback is collected to identify user driven enhancements.

Employer Booths as of (11/24/2020)

- 373 employer booths approved and publicly available in the system
- Total of 20,566 job openings across all Employer Booths
- 435 Total of employer booths to date (public & expired)

Virtual Job Fairs as of (11/24/2020)

- 2 VJF scheduled
- 6 VJF in process of being scheduled
- 67 VJF completed
- 2,882 participants attended VJFs

Hosted Special Events:

- Legislative VJFs
- Veterans VJFs
- Industry Specific VJFs
- Regional VJFs

Example of COVID-19
Assistance: Virtual Job
Fairs and Special Events

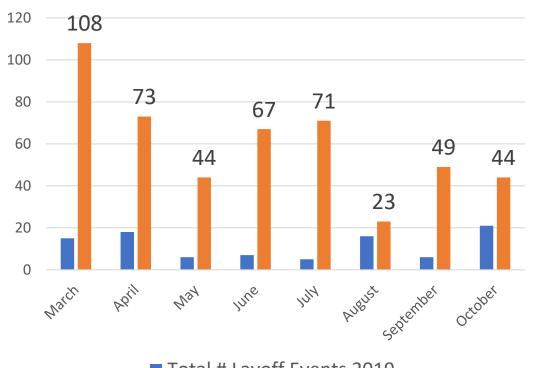


Rapid Response

85%

of layoff events in 2020 are caused by COVID-19

Total # of Layoff Events 2019 vs. 2020



| ■ Total # | Layoff | Events | 2019 |
|-----------|--------|---------------|------|

■ Total # Layoff Events 2020

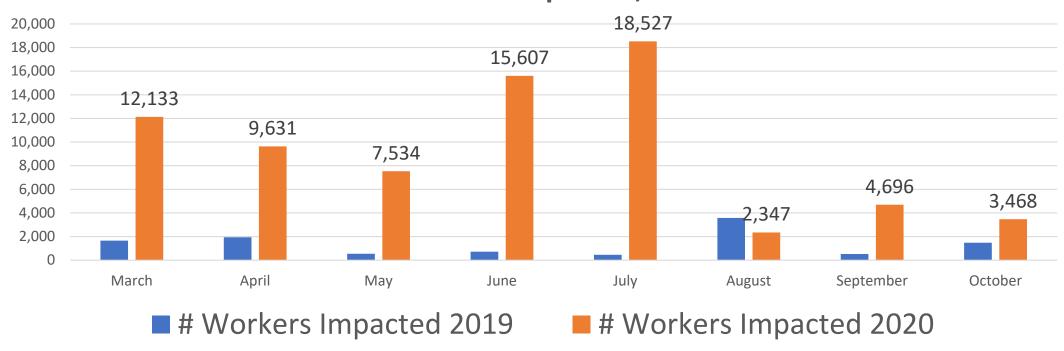
| 2020 Layoff Events Caused by COVID-19 | | | | |
|---------------------------------------|-----|--|--|--|
| March | 103 | | | |
| April | 64 | | | |
| May | 33 | | | |
| June | 63 | | | |
| July | 61 | | | |
| August | 12 | | | |
| September | 37 | | | |
| October | 36 | | | |
| Total | 409 | | | |

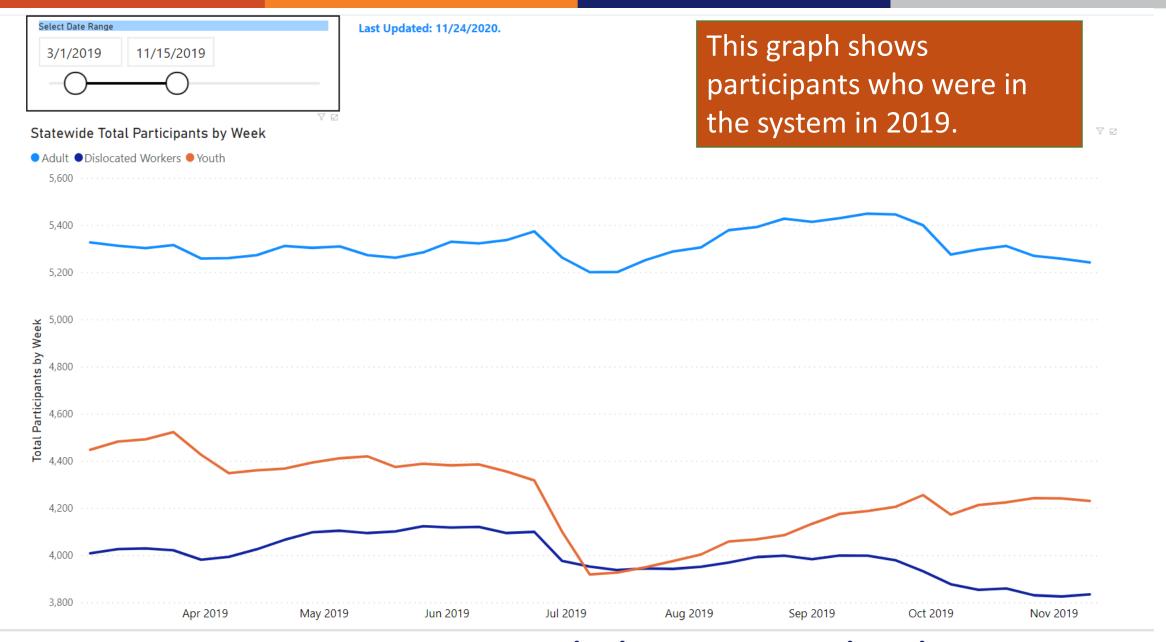


Rapid Response

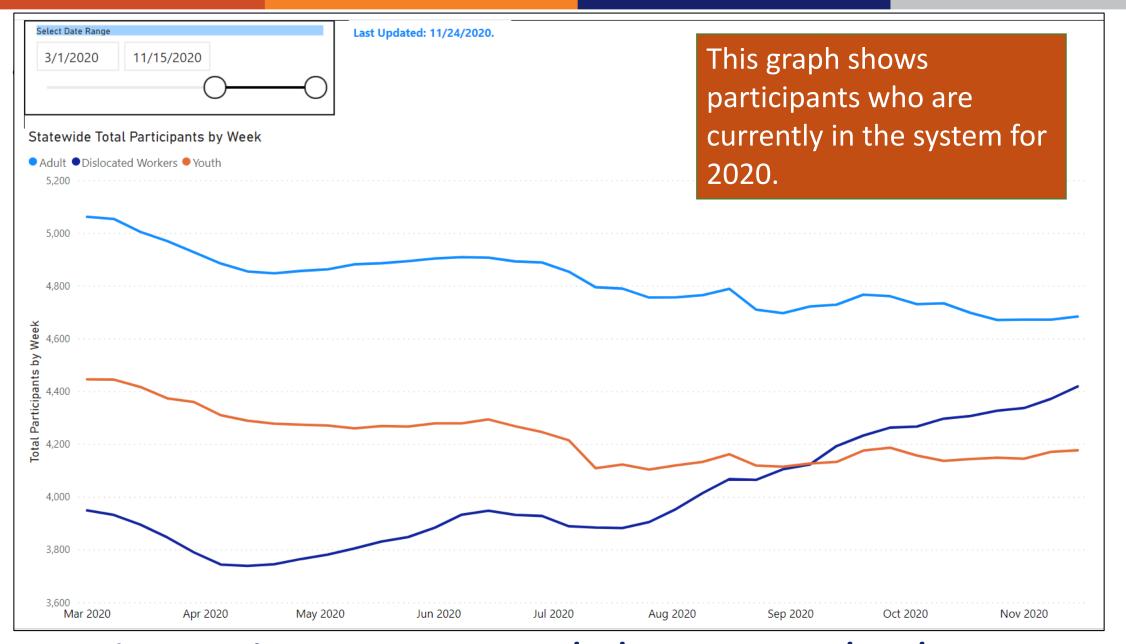
2020 Workers Impacted: 73,943 2019 Workers Impacted: 10,901

Number of Workers Impacted, 2019 vs. 2020





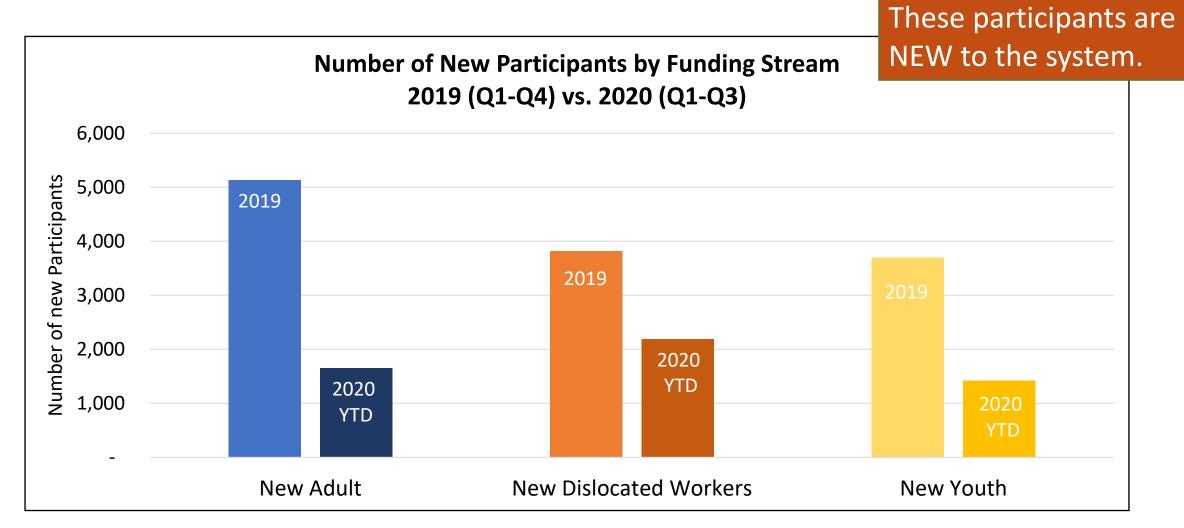
Statewide Total Participants 3/1/2019 – 11/15/2019



Statewide Total Participants 3/1/2020 – 11/15/2020



COVID-19 Impact on New Participant Levels



2020 is still on pace to serving a similar number of total participants as it did in all four quarters of 2019. $_{11}$



WIOA Job-Seeker Enrollment and Training Summary

| Funding Stream / Activity | State FY 16 | State FY 17 | State FY 18 | State FY 19 | State FY 20 | |
|-----------------------------------|-------------|-------------|-------------|-------------|-------------|--|
| Youth | | | | | | |
| Participant Enrollment | 8,417 | 7,588 | 7,935 | 7,883 | 6,714 | |
| Adult | | | | | | |
| Participant Enrollment | 8,620 | 8,401 | 9,282 | 10,106 | 8,542 | |
| Participants Enrolled in Training | 4,847 | 4,717 | 5,756 | 6,539 | 5,434 | |
| Dislocated Worker | | | | | | |
| Participant Enrollment | 10,549 | 9,556 | 8,616 | 7,910 | 6,834 | |
| Participants Enrolled in Training | 5,000 | 4,157 | 3,752 | 3,606 | 3,271 | |
| Total Participants Served | 27,516 | 25,439 | 25,696 | 25,727 | 21,948 | |



WIOA Title IB Services to Minorities – Program Year 2019

| | African American | | Latino | | |
|-----------------|------------------|----------------------|--------|----------------------|--------------|
| WIOA Program | Count | % of Total Served | Count | % of Total Served | Total Served |
| Adults | 4,205 | 49.2% | 1,292 | 15.1% | 8,542 |
| Dislocated | | | | | |
| Worker | 2,012 | 29.4% | 1,509 | 22.1% | 6,834 |
| Youth | 3,035 | 45.2% | 1,579 | 23.5% | 6,714 |
| Trade | 285 | 21.0% | 381 | 28.1% | 1,356 |
| Total | 9,190 | 41.8% | 4,360 | 19.9% | 21,961 |

Thank you!

December 7, 2020