

WELCOME IWIB MEMBERS



December Quarterly IWIB Information Meeting

IWIB December Quarterly Business Meeting

December 8, 2020



IWIB FALL INFORMATION MEETING

AGENDA

Time	Item	Owner
1:00 PM	Roll Call	Chairman Rico
	Welcome Remarks	Chairman Rico
	WIOA System Response to COVID – Partnership in Action	
1:05 PM	▪ LWIA Response	Annie Dorr Susan Flessner
1:20 PM	▪ Contact Tracing Lake County	Jennifer Serino
1:28 PM	▪ Contact Tracing Chicago Cook Workforce Partnership	Karin Norington-Reaves
1:36 PM	▪ Opioid Grant Workforce Investment Solutions	Rocki Wilkerson
1:44 PM	▪ Emergency Dislocated Worker Grant LWIA 22, 24 and SIU-E Partnership Madison County Employment & Training Department	Anthony W. Fuhrmann
	Public Comment	
2:00 PM	Adjournment	Chairman Rico



Welcome Roll Call

You can unmute yourself. Please mute until your name is called.

As your name is read,
unmute and acknowledge your attendance by saying “here”.

WELCOME IWIB MEMBERS



ILLINOIS
WORKFORCE
INNOVATION
BOARD

Mr. John Rico, President/CEO of Rico Enterprises Welcome Comment



WIOA System Response to COVID

Partnership In Action



LWIA Response

Annamarie Dorr
Office of Employment and Training

Susan Flessner
Workforce Center of Will County



Working with Local Workforce Areas During COVID-19

American Job Centers continue to be at varying stages of offering remote services or limited in-person services.

Status of American Job Centers	# of LWIAs as of 11/23/20
Total Local Workforce Areas (LWIAs)	22
LWIAs offering virtual services	11
LWIAs open to the public by appointment	8
LWIAs open to the public for walk-in services	2
Combination (LWIA 11, Grundy, Kankakee, Livingston County)	2 offices open by appointment 1 office offering virtual services

- ☐ OET meets weekly with LWIA Directors
- ☐ OET meets bimonthly with Illinois Workforce Partnership (IWP) Reopening Workgroup

New Guidance During COVID-19

WIOA IMPLEMENTATION DURING COVID-19

Visit the State of Illinois Coronavirus Web Page

Background

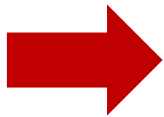
The resources on this page are to help address questions and concerns of Workforce Professionals to best assist businesses and individuals and adapt daily operations affected by the COVID-19 pandemic.

This page will be updated regularly as new information is made available.

FAQs

Q&A for WIOA Implementation under COVID-19 protocols.

Links to
Federal and
State
Resources



COVID-19 Individuals Page

COVID-19 Employers Page



American Job Centers Reopening

- (NEW) Reopening Checklist
 - without Tracked Changes (PDF)
 - with Tracked Changes (PDF)

Adapting AJC Operations to COVID-19

Operations Guidance

- IL Dept. of Human Rights Mask FAQs for Businesses - 7/20
- Cover Letter - 6/2020

Guidance for COVID-19 Service Delivery

Checklist for Reopening American Job Centers

Developed with input
from the IWP Reopening
Workgroup to offer
operational guidance
specific to COVID-19

#	ACTIVITY / AREA	CONSIDERATIONS – RESTORE ILLINOIS PHASES		
		PHASE 3 RECOVERY	PHASE 4 REVITALIZATION	PHASE 5 ILLINOIS RESTORED
SERVICE DELIVERY				
1. Center Services <i>This category offers guidelines in accordance with the Governor's "Restore Illinois" Plan for service delivery within American Job Centers.</i>				
	In-person service delivery	If a center is open to the public, appointments are required for all services; walk-ins are not permitted. (Sample dialogue is included as Attachment 1 if customers must be turned away for services.) If Unemployment Insurance services are necessary, the customer may go to the website at www.ides.illinois.gov or call 800-244-5631.	Appointments are still the standard practice; walk-in services are allowed only if PPE is readily available in the center for customers and only if staffing capacity allows. Face coverings and social distancing are mandatory. If Unemployment Insurance services are necessary, the customer may go to the website at www.ides.illinois.gov or call 800-244-5631.	Centers may fully reopen to in-person service delivery. Additional safety precautions remain in place. If Unemployment Insurance services are necessary, the customer may go to the website at www.ides.illinois.gov or call 800-244-5631.
	Customer/Staff screening	If a center is open to the public, screen customers and staff via phone to assess illness or exposure when scheduling appointments or re-entering the center; upon entrance, staff verifies screening questions. (Sample screening procedures and questions are included in the procedures section below and	Screen customers and staff upon entrance. Face coverings and social distancing are mandatory for anyone entering the center.	Centers may fully reopen and screening is not mandatory. Additional safety precautions remain in place.

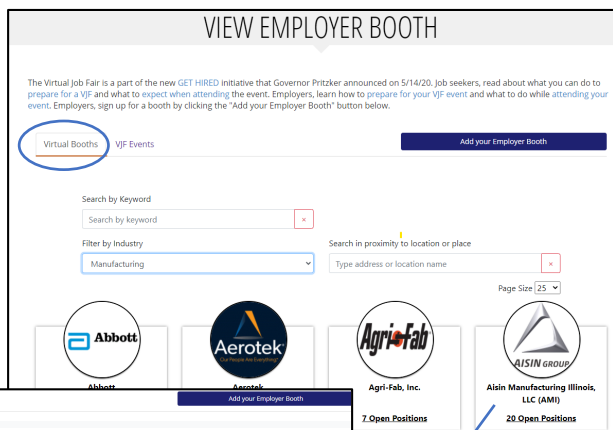
Examples of COVID-19 Technical Assistance

Illinois workNet Home Page Updates Include:

- Employer
 - Employer Resources Quick Start Guide
 - Setting up a Virtual Job Fair
- Job Seeker
 - Job Seeker Resources Quick Start Guide
 - Resume Building Guide
- Virtual Job Fair
 - Setting up a Virtual Job Fair
 - Searching Virtual Job Fairs
- Training & Services
 - Training Resources Quick Start Guide
 - Service Locator (*Filtered to Highlight Comprehensive and Affiliate Locations*)
- COVID-19 Resources
 - Resources for Individuals
 - Resources for Businesses and Employers
- Event Calendar
 - LWIAs and Illinois workNet partners can post virtual events

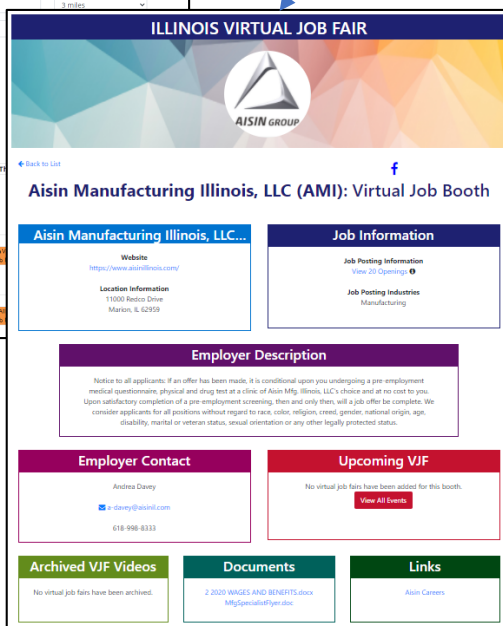
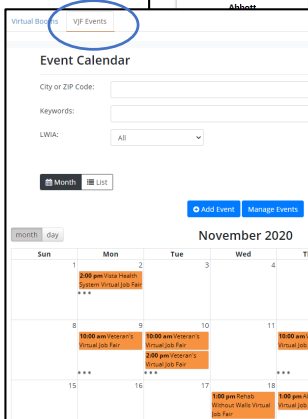
The screenshot displays the Illinois workNet Home Page with the following sections:

- Header:** Includes navigation links for Login, Sign Up, Search, Español, Partners, and Share, along with the Illinois workNet Center logo.
- STATE OF ILLINOIS - WORKFORCE PORTAL:** A banner featuring images of people working in various settings.
- Employer:** A section with a blue header and text: "Explore resources, connect to job seekers, & register to receive personalized services to help your business recover, expand, & grow." It includes buttons for "Explore Resources" and "Set Up Virtual Job Fair".
- Job Seeker:** A section with an orange header and text: "Explore virtual job fairs, resources, available services, & register to receive alerts to the latest info on finding a job." It includes buttons for "Explore Resources" and "Build your Resume".
- Virtual Job Fair:** A section with a purple header and text: "Explore virtual job fair resources and opportunities or get access to assistance to easily set up your own virtual job fair." It includes buttons for "Set Up Virtual Job Fair" and "Search Virtual Job Fairs".
- Training & Services:** A section with a purple header and text: "Find training programs as well as local work support services to develop skills for high demand roles." It includes buttons for "Find Training" and "Find Local Services".
- COVID-19 Resources:** A section with a blue header and text: "Individuals Affected by COVID-19". It includes a list of resources: "Chicago-area job openings", "Statewide job openings", "COVID-19 Unemployment Benefits Information", "Attend a Virtual Job Fair", "If you were part of a large layoff, check for your company and available services here", and "Prepare for a new job". It also includes a link to "Read this article to find out what resources are available." and a section for "Businesses and Employers Affected by COVID-19".
- Events:** A section with a blue header and text: "Monday, November 23, 2020". It includes a "Filters" button and two event listings: "Job Seeker's Exchange" & Interview Strategy" (6:00 PM-8:30 PM Online Event) and "From Layoff to Launch Webinar" (9:30 AM-10:30 AM Online Event).



Illinois workNet Virtual Job Fair Features (VJFs):

- Employers and LIWA staff can set up and manage their employer booths.
- Booths are reviewed and approved prior to posting.
- Booths can be searched/filtered by keyword, industry, or location.
- VJF Event calendar view is available with links to the employer booths.
- Illinois workNet staff work with employers and LWIA staff to coordinate and host individual and multi-employer VJFs.
- Feedback is collected to identify user-driven enhancements.



Employer Booths as of (11/24/2020)

- **373 employer booths approved and publicly available in the system**
- **Total of 20,566 job openings across all employer booths**
- **435 total of employer booths to date (public & expired)**

Virtual Job Fairs as of (11/24/2020)

- **2 VJF scheduled**
- **6 VJF in process of being scheduled**
- **67 VJF completed**
- **2,882 participants attended VJFs**

Hosted Special Events:

- Legislative VJFs
- Veterans VJFs
- Industry Specific VJFs
- Regional VJFs

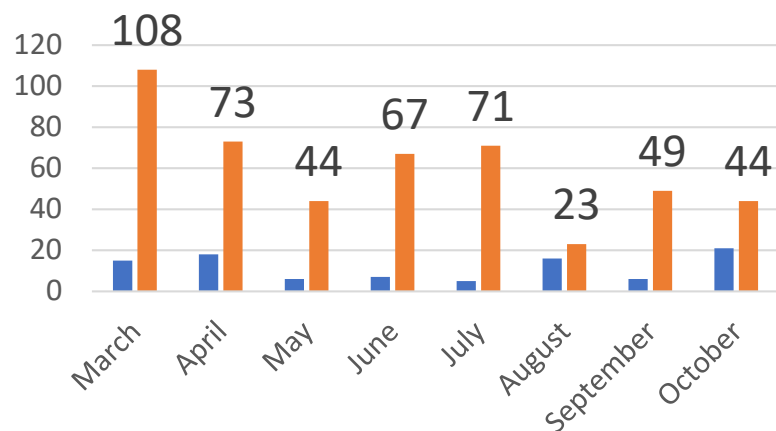
Example of COVID-19 Assistance: Virtual Job Fairs and Special Events

Rapid Response

85%

of layoff events in
2020 are caused
by COVID-19

Total # of Layoff Events 2019 vs. 2020



■ Total # Layoff Events 2019

■ Total # Layoff Events 2020

2020 Layoff Events Caused by COVID-19

March 103

April 64

May 33

June 63

July 61

August 12

September 37

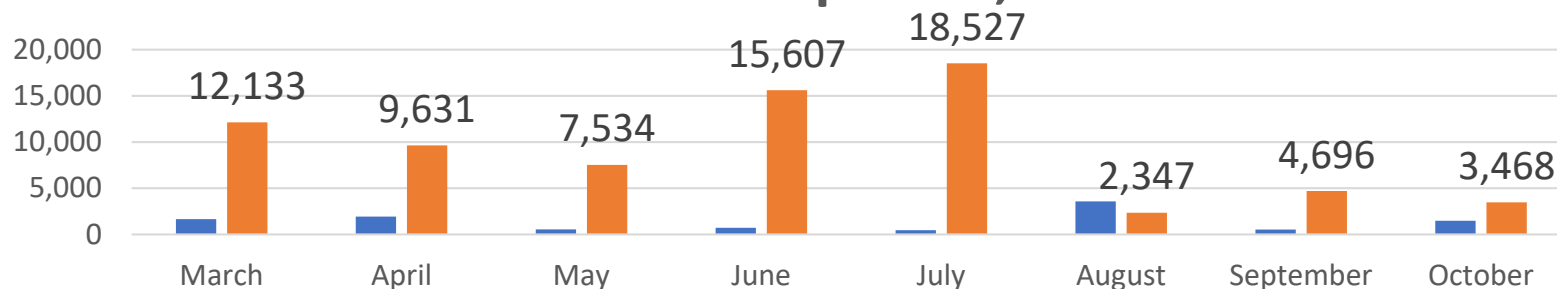
October 36

Total 409

Rapid Response

2020 Workers Impacted: 73,943
2019 Workers Impacted: 10,901

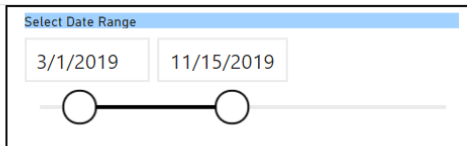
Number of Workers Impacted, 2019 vs. 2020



■ # Workers Impacted 2019

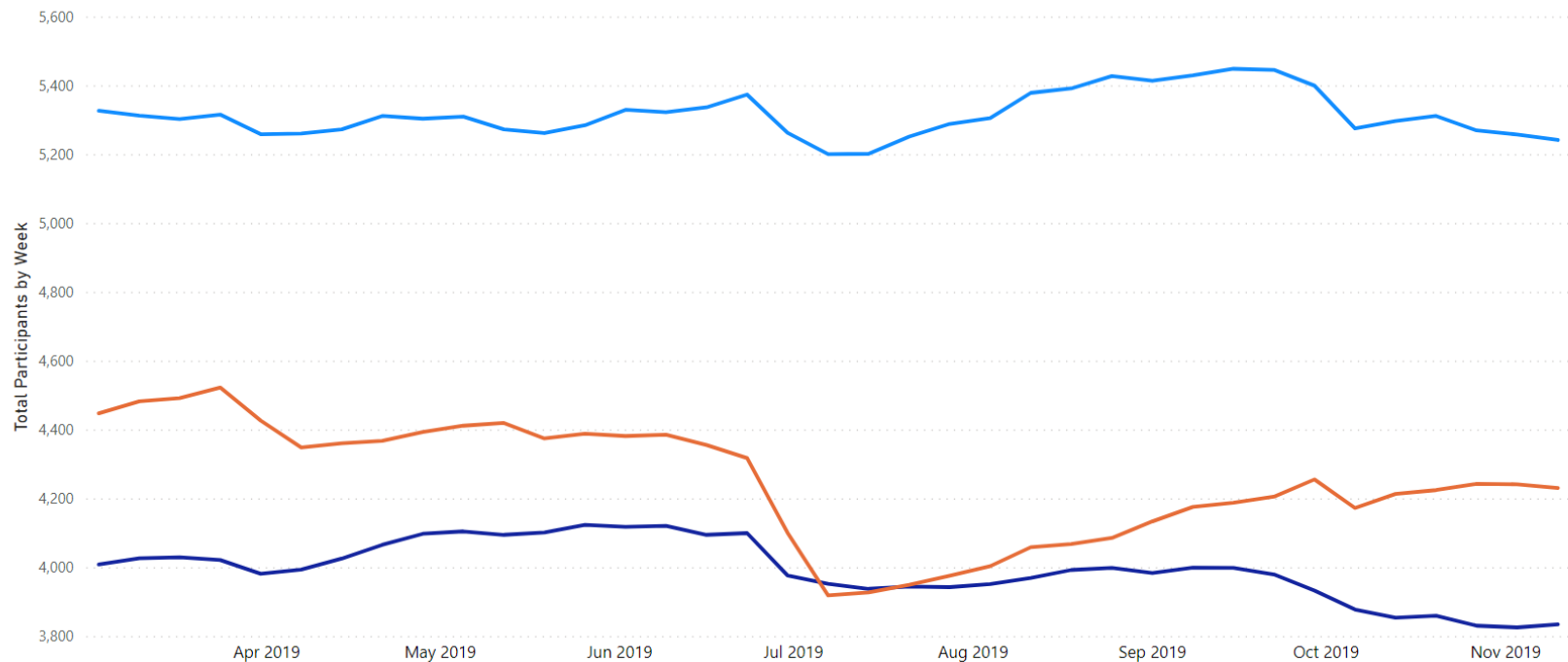
Last Updated: 11/24/2020.

This graph shows participants who were in the system in 2019.

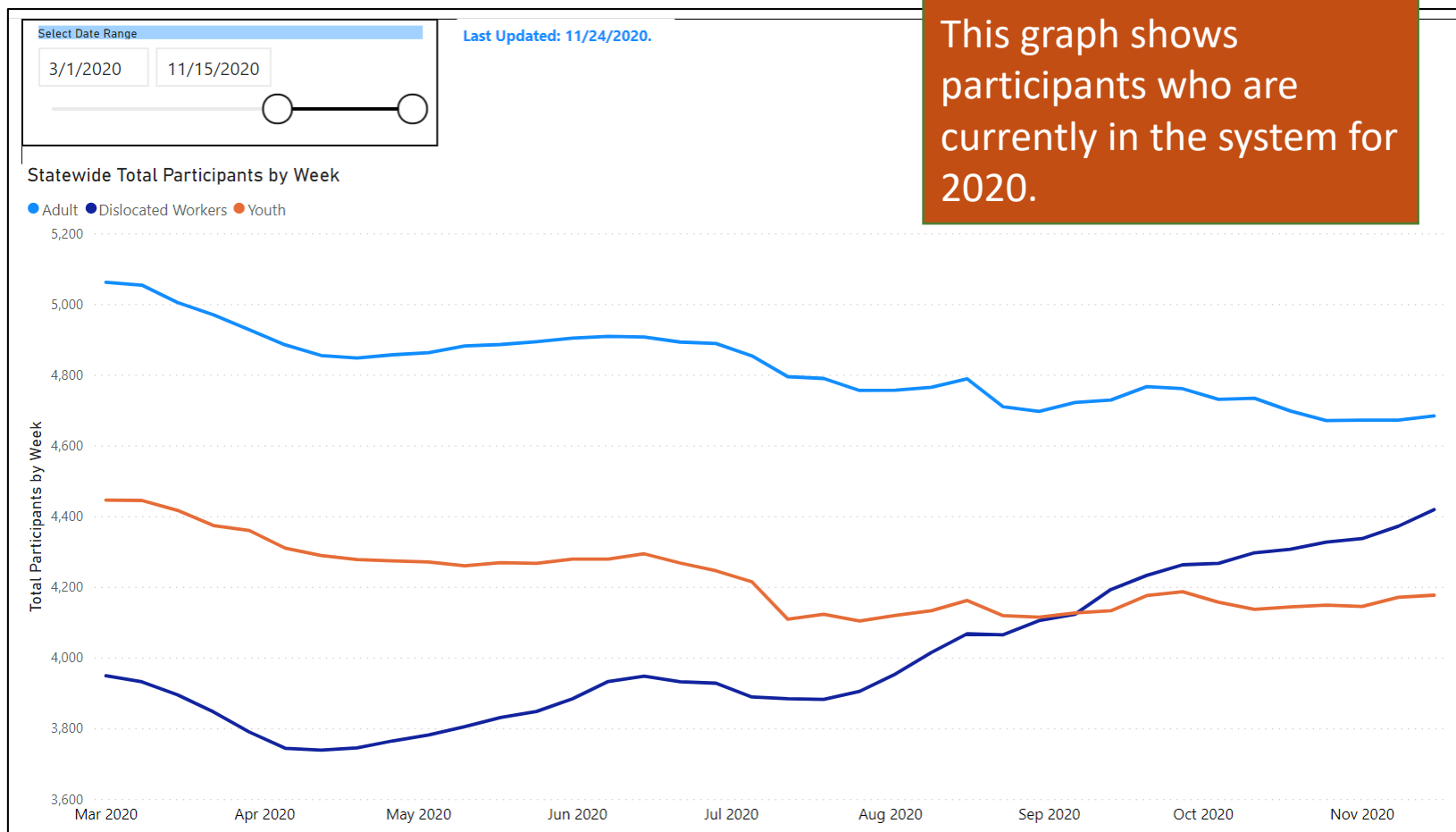


Statewide Total Participants by Week

● Adult ● Dislocated Workers ● Youth



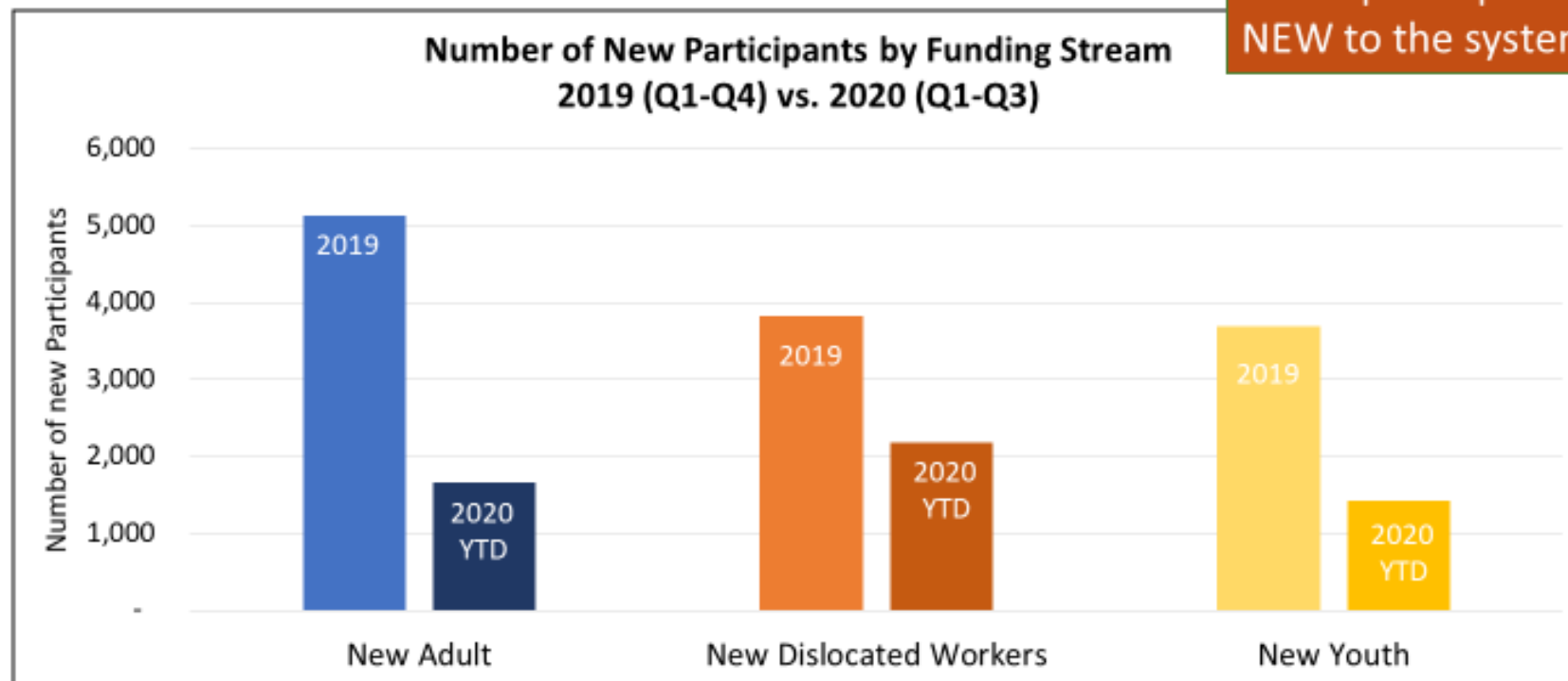
Statewide Total Participants 3/1/2019 – 11/15/2019



Statewide Total Participants 3/1/2020 – 11/15/2020

COVID-19 Impact on New Participant Levels

These participants are
NEW to the system.



2020 is still on pace to serving a similar number of total participants as it did in all four quarters of 2019. ¹⁰



WIOA Job-Seeker Enrollment and Training Summary

Funding Stream / Activity	State FY 16	State FY 17	State FY 18	State FY 19	State FY 20
Youth					
Participant Enrollment	8,417	7,588	7,935	7,883	6,714
Adult					
Participant Enrollment	8,620	8,401	9,282	10,106	8,542
Participants Enrolled in Training	4,847	4,717	5,756	6,539	5,434
Dislocated Worker					
Participant Enrollment	10,549	9,556	8,616	7,910	6,834
Participants Enrolled in Training	5,000	4,157	3,752	3,606	3,271
Total Participants Served	27,516	25,439	25,696	25,727	21,948

Serving Job Seekers and Businesses During a Pandemic

**PRESENTATION TO
ILLINOIS WORKFORCE INNOVATION BOARD**

DECEMBER 8, 2020

- Workforce Center of Will County (WCWC) was well positioned when the pandemic hit, as we had been offering some services virtually for several years, e.g., job search workshops via Facebook Live, Workforce Services Division of Will County (WSD) online job board
- Early April we began strategizing about how we could offer most services virtually/remotely

- Continued offering existing workshops via Facebook Live (Job Search, Resume Writing, MS Word/Excel/PPT, LinkedIn and added new workshops addressing the current world of work/looking for work:

Online Interviewing, Working Remotely, How to Use Free Videoconferencing & Virtual Meetings (Zoom, WebEx, GoToMeeting)

- Currently developing a workshop for creating a personal job search website

- Facebook Live workshops average over 75 views
- Staff developed a series of 18 job search tip videos that are posted/archived on our Facebook page – topics include:
 - 30 Second Elevator Speech, Job Search Bingo, Cover Letters, Video Interviews, Job Board Tutorial and “Take a Look at Pam’s LinkedIn Profile”!
- Several videos have over 220 views

- Other job seeker services offered via Zoom/email/phone include career plans and resume development/reviews – these services are provided by WCWC staff who are Certified Professional Resume Writers (CPRW) and/or Certified Professional Career Coaches (CPCC) and include WSD, Joliet Junior College and Illinois Department of Employment Security staff
- 19 WCWC staff hold one or both of these certifications

- “Ask the Career Coach” is a weekly Zoom session where job seekers can log on and ask questions about their job search activities – adding a live chat feature to our website to allow job seekers to connect with staff in real time about their job searches and/or ask questions
- Printing services are now offered for resumes and other job search related documents
- Resume gallery - job seekers can post their resumes on our website - businesses with job postings can view resumes and contact job seekers directly

- Business services are also available online – in addition to Illinois Joblink, WSD has offered an online job board for the past 15 years – businesses can enter their job postings and job seekers can view openings and apply online
- WCWC hosted “Drive-Thru Job Fairs” – job seekers drove through the parking lot, stayed in their cars and spoke with recruiters about their job openings, with all participants social distancing and wearing masks
- Five Drive-Thru Job Fairs were hosted from August to October and more are planned for Spring 2021

- The WCWC Business Services Team hosted a webinar in June to make Will County businesses aware of the many services available to them from the WCWC – another webinar is scheduled for December 9, 2020.
- All four Core Partners participate in the Business Services Team: Workforce Services of Will County, Illinois Department of Employment Security, Joliet Junior College and IDHS Division of Rehabilitation Services

- Started using Citrix File Share/E-Signature software to do eligibility for WIOA Title 1 customers – after being determined, eligible customers meet with a career planner on Zoom to develop a training plan
- Lessons learned: we will continue to offer many of our services virtually post-pandemic, as we continue to provide meaningful services in ways that are convenient for our job seeker and business customers

Printing Services



Need a paper copy of your résumé or other job search related items printed?

Printing Pickup Services Available!

Email careerservices@jobs4people.org with your job search related print or scan request. A staff member will contact you when your request is complete. Why not have a Certified Professional Résumé Writer review your résumé before printing? There is no fee for this service.

Career Plan

DO YOU HAVE A

CAREER PLAN?

A career plan can help you identify your employment goals and create a strategy for how to achieve them. Speak with a Certified Professional Career Coach to develop a career plan and/or career advising.



Email careerservices@jobs4people.org or call 815.727.4444 and press "0" to schedule your appointment.

Career Scholarship

**NEED A JOB?
DO YOU NEED TO
UPDATE YOUR SKILLS?**

WE MAY BE ABLE TO PROVIDE A CAREER
SCHOLARSHIP TO HELP PAY FOR TRAINING.

If you are interested in applying for a career
scholarship please visit www.jobs4people.org.
Then click on Job Seekers and Training.

Ask the Career Coach



**ASK THE
CAREER
COACH**

Do you have questions about your job search,
interviews, resumes or changes to the current
job market?

Let a Certified Professional Career Coach
answer your questions.

Join our virtual Zoom meeting every
Wednesday at 10am.

Questions? Please call 815.727.4444 and press '0'

Online Job Board

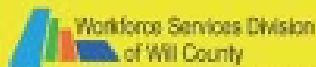
WORKFORCE SERVICES DIVISION OF WILL COUNTY

Job Board

www.jobs4people.org

Now includes even more job opportunities
added from IllinoisJobLink.com

Check out all the great businesses
that are now hiring!



2400 Glenwood Avenue Joliet, IL 60435
Phone: 815.727.4444 • TDD/Relay: 711

www.jobs4people.org



Equal Opportunity Employer/Program. Auxiliary aids and services are available upon request to individuals with disabilities.

Mock Online Interview



Times have changed
and in-person
interviews may be a
thing of the past. Are
you prepared for
online interviewing?

LET US HELP YOU!

MOCK ONLINE INTERVIEW

Tips to remember:

- Check your surroundings
- Make sure before the online interview begins, you check lighting and your background
- The area in camera view should be tidy and free of distractions
- Dress to impress
- Check your technology and make sure it is properly working
- Make sure your face is centered on the camera
- Make sure you express yourself and let your personality shine

Let a Career Planner help you
with Zoom, Skype or Facetime
and we'll make sure you are
prepared for these changes!

To schedule your mock online
interview email
careerservices@jobs4people.org
or call 815.727.4444
and press '0'.



2400 Glenwood Avenue | Joliet, IL 60435
Phone: 815.727.4444 | TDD/Relay: 711
www.will.org/work



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Resume Gallery

RESUME



RESUME GALLERY

Let businesses who are hiring
see your experience today!

VISIT: WWW.JOBS4PEOPLE.ORG
CLICK: JOB SEEKERS
CLICK: RESUME GALLERY

Is your resume working for you?

Post your resume for local businesses to search and review.



2400 Glenwood Avenue, Joliet, IL 60435
Phone: 815.737.4444 | TDD: 815.737.4444
www.jobs4people.org

americanjobcenter

Equal Opportunity Employer/Program. Auxiliary aids and services are available upon request to individuals with disabilities.

Services

Need help finding a job?

The Workforce Center of Will County is
here to help! Take advantage of our
services to help you find your next job,
including:

Resume Review- have a Certified Professional Resume Writer provide feedback to
make your resume as competitive as possible.

Job Board- visit our job board at www.jobs4people.org to look for a job and see who
is hiring in Will County.

Printing Services- Email your job search related print job to
careerservices@jobs4people.org and a staff member will assist you.

Job Search Workshops- access to a variety of workshops offered on Facebook Live
and archived on our Facebook page. Look for us on Facebook, LinkedIn and Twitter
by searching "Workforce Center of Will County."

Mock Online Interviews- In person interviews may be a thing of the past. Let us help
you get prepared for online interviews.

Resume Gallery- post your resume for employers to consider for their open positions.

Career Plan- speak with a Certified Professional Career Coach to develop a career
plan and/or career advising.

For more information on these services email careerservices@jobs4people.org or
call 815.737.4444 and press '0'.



WORKFORCE CENTER
OF WILL COUNTY

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Phone: 815.737.4444 | TDD: 815.737.4444
www.will.orca



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Resume Review

Does your résumé meet current industry standards?

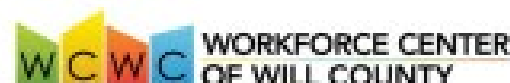
The difference between you and another candidate getting an interview is a great résumé.

Have a Certified Professional Résumé Writer review your résumé today!



Email careerservices@jobs4people.org or call 815.727.4444 and press '0' to schedule your résumé review.

Job Search Workshops



Job Search Workshops for the week of 12/07
Watch Facebook Live for these great events!

- Welcome to the Workforce Center of Will County
 - Monday December 7 at 2:00pm
 - Learn about the services offered at the Workforce Center of Will County.
- Microsoft Excel
 - Tuesday December 8 at 2:00pm
 - Learn to create a job search plan using Excel.
- Microsoft PowerPoint
 - Wednesday December 9 at 2:00pm
 - Learn the basics to advance your Microsoft skills and create a professional presentation

Tune in all three days by visiting the
Workforce Center of Will County Facebook Page or
<https://www.facebook.com/WorkforceCenterofWillCounty/live/>



The staff at the Workforce Center of Will County are here to help.
Email careerservices@jobs4people.org or call 815.727.4444 and press '0' and let us help you with your job search.

Susan Flessner

sflessner@willcountyillinois.com

815.723.3860

www.will.works

www.jobs4people.org



Contact Tracing

Jennifer Serino, Lake County
Karin Norington Reaves,
Chicago Cook Workforce Partnership





CONTACT TRACER PARTNERING & RESOURCE LEVERAGING AS A PUBLIC HEALTH SOLUTION

Project Goals



Address

Address the workforce and health impacts associated with the current COVID-19



Support

Support communities and individuals impacted by the current health epidemic



Create

Create jobs - temporary employment



Train

Train workers in new skills transferable in a career pathway



Transition

Connect to full-time employment &/or training services



CONTACT TRACING PROCESS

The Health Department reaches out to people who test positive for COVID-19 and those who have been in close contact with a confirmed case.

Contact tracers interview people who test positive for COVID-19, help them recall where they have been and who they have seen while infectious, and give guidance and support so you can take steps to protect others.

Contact tracers notify the COVID-19 case's close contacts about their possible exposure. They do not disclose the name or any other personal details of the COVID-19 case to the contacts.

After speaking with a contact tracer, people who need to self-quarantine will be asked to log their symptoms each day using new contact tracing software. These daily messages will be sent via email or text messages.



Claire Simons

Case Investigation Coordinator, Lake County Health Department

Overview of the Public Workforce Development System in Chicago & Cook County

Prepared for the Illinois Workforce Innovation Board

By Karin M. Norington-Reaves, CEO
Chicago Cook Workforce Partnership



Goals for Today

- Review breadth and depth of the public workforce system's landscape including The Partnership's programming & impact
- Deepen IWIB's understanding and awareness of innovative local workforce efforts in business engagement and pandemic response
- Spark dialog and action

Content

- System Overview
- The Partnership's Initiatives
- Outcomes and Impact
- Funding
- Pandemic Response and Recovery

System Overview

System Overview



CHICAGO COOK
WORKFORCE PARTNERSHIP

A proud partner of the AmericanJobCenter network



@ChiCookWorks #ChiCookWorks

Cook County Labor Market



We only train for Chicagoland's most in-demand occupations within high growth industries:



Business and Professional Services



Healthcare



Retail, Culinary, and Hospitality



Information Technology



Manufacturing



Transportation, Distribution, and Logistics

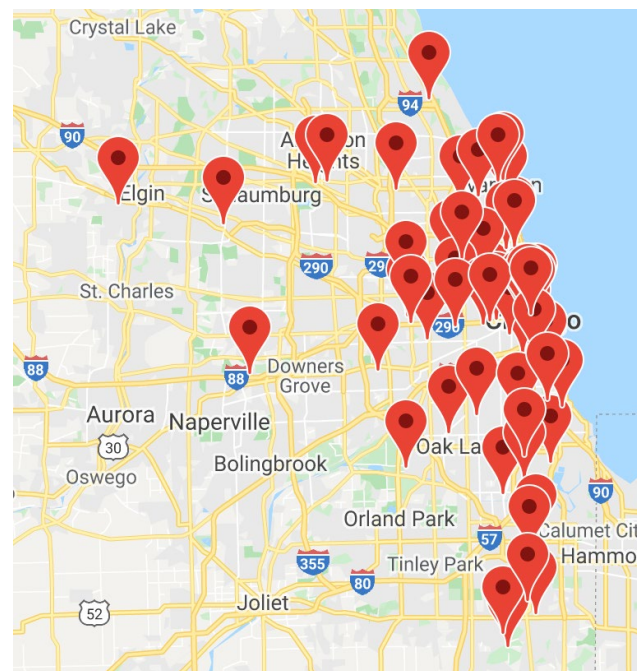


Construction

Local Workforce Development System

The Chicago Cook Workforce Partnership oversees the public workforce system in **Chicago** and **suburban Cook County**:

- Network of **91 delegate agencies**, American Job Centers, satellite sites, and sector-driven centers
- Over 100 locations providing services to more than **140,000 people** and **1,000 businesses** a year
- Many services target communities with high rates of poverty and individuals facing barriers to employment



Delegate Agency Network



- The Partnership funds a broad network of community-based and workforce development organizations through a range of competitive funding opportunities.
 - **WIOA Formula** – 49 agencies contracted to provide Adult, Youth, or Dislocated Worker services to job seekers. Over 100 training entities are certified to prepare jobseekers for career advancement.
 - **COVID Contact Tracing Corps** – 31 agencies contracted to manage community hiring and community-based contact tracing operations
 - **Competitive Government Grants** – 38 agencies have contracts to provide public workforce services responsive to specific community needs, i.e. opioid crisis, pandemic recovery efforts, talent pipeline diversity in the skilled trades
 - **Philanthropic Funded Efforts** – 7 agencies contracted to provide specialized services in coding bootcamp and youth internships.
- The Partnership currently manages **26** separate initiatives serving over **14,000 people** in addition to WIOA formula programs.
- See List of Current Initiatives for more detail.

Meeting Employer Need

Promote and advise

use of state and local tax incentives;
unemployment insurance;
and labor market data.

Layoff Aversion, Downsizing Services and Outplacement

On the Job Training
Customized Training
Incumbent Worker Training
Retention Services

Human Resource Consultation

including assistance with creating job descriptions and analyzing employee turnover



Employer Engagement

Leveraging federal and philanthropic funds, the Partnership engaged employers through a number of means in PY 2019:

- **On the Job Training** – (\$826,793.38) 247 participants
- **Incumbent Worker Training** – (\$483,907) 21 employers
- **Rapid Response** – 46 events (January to March), 1,019 people served
- **Hiring Events** – 29 events, 549 participating employers
- **Career Connect postings** – 991 employers, 7,873 postings, 1,773 unique position titles
- **COVID Impact Layoff Notices Received** — 211
- **Individuals Impacted by COVID-related Layoffs** – 30,895

WIOA Community Outcomes & Impact

WIOA Outcomes and Community Impact

July 1, 2019-June 30, 2020

9,554 People Enrolled*



50% Female
50% Male
55% Black
23% Latinx
25% White
4% Asian

*Participants may identify more than one race



70% Low Income

35% SNAP Recipients

6% Homeless (federal definition)



44% Basic skills deficient

3% Veterans

7% Formerly incarcerated

* Lower than normal due to the pandemic/shut down



\$46,753,168 Invested in WIOA programs (formula funds)

\$136,945,069 in wages earned by program completers**

- Average starting wage for Adult Job Seekers - \$18.05/hr
- Average starting wage for DW Job Seekers - \$25.39
- Average starting wage for Youth Job Seekers - \$14.44
- Customers receiving intensive services increase their earnings by 7-20% when compared with non-participants***



4,858 Adults & Dislocated Workers Enrolled in Vocational Training
1803 Youth Enrolled in Vocational Training



73% of Adults Placed into Employment*

85% of Dislocated Workers Placed into Employment

81% of Youth Placed into Employment or Education

* Employment Placement – first 3 quarters of PY19

** Annual projection based on second quarter earnings of exiters

*** https://wdr.doleta.gov/research/FullText_Documents/ETAOP_2018-04_1-WIA-30mo-main-rpt.pdf

Non-Formula Initiatives

Non-Formula Initiatives



**Resident
Employment
Services**

Career services for Chicago Housing Authority residents and voucher holders that include coaching, digital literacy, training and support in navigating federal workforce program options.

More info: <https://chicookworks.org/initiatives/>



Career exploration and subsidized internships in high-growth, high-demand sectors for young adult job seekers in Suburban Cook County communities impacted by poverty and structural racism.

More info: bit.ly/OppWorksApp



Construction initiatives include recruiting, training, and placement opportunities for populations that are underrepresented in Illinois' high-demand skilled trades occupations.

More info: tinyurl.com/ctaattccwp



@ChiCookWorks #ChiCookWorks

Non-Formula Initiatives



Young Adult Workforce Development Portal

A website dedicated to youth career exploration resources created in collaboration with Road Trip Nation. Young adults can learn about the region's high growth, high demand careers and access training opportunities. Resources include a work-based learning curriculum focused on career exploration and expanding social capital.

More info: roadtripnation.com/workforce/Chicago



BACK TO WORK 50+

The Back to Work 50+ Program serves unemployed and underemployed people aged 50 and up who want to gain confidence, skills, and explore opportunities needed to successfully compete in today's job market. The program provides individualized career counseling, job coaching, and skills development.

More info: <https://chicookworks.org/initiatives/>



Full-time, 10-week coding bootcamp designed to meet the growing need for computer programmers in Chicago and create a pipeline for tech firms to access local Black and Latinx talent.

More info: chi.codes

Virtual Job Club



The Job Club is a four-week job readiness program. Participants receive workshops in areas such as labor market research, career planning, interview styles, and personal branding. Transportation aid is provided.

More info: <https://chicookworks.org/initiatives/>

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New in 2020



CHATHAM EDUCATION & WORKFORCE CENTER

An initiative of  45 Bay Partners LLC &  CHICAGO COOK
WORKFORCE PARTNERSHIP
A proud partner of the AmericanJobCenter network

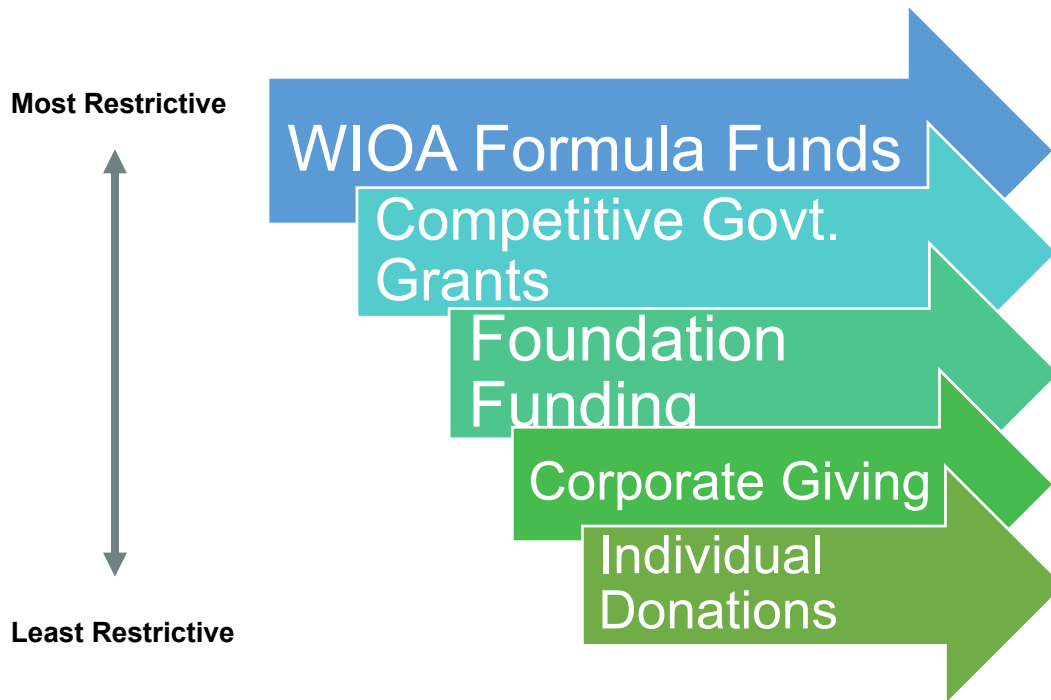
Coordinated Reentry Council and Pilot Program: In collaboration with the Cook County Justice Advisory Council, The Partnership recently concluded eight months of convenings for the Coordinated Reentry Council which resulted in recommendations for five systemic changes to the region's reentry system. Included within this effort is a two-year pilot program to serve 150 returning citizens with pre- and post-release career services and other holistic resources.

Opioid Emergency Grant: Addresses the need for substance use disorder treatment professionals, and training/employment supports for people impacted by the opioid epidemic. The program will recruit, train and hire jobseekers for this role.

Chatham Education and Workforce Center: 11,000 square foot state-of-the-art workforce/training center opens to the public this month, featuring a Maker Lab, flexible space for use by community groups, dedicated classrooms, office space and access to all of The Partnership's programming and services. The center is made possible through the generosity of Steve and Jessica Sarowitz with additional sponsorship offered by Blue Cross Blue Shield, ComEd, Uber, Verizon, and Fifth Third Bank.

Funding

Funding Streams



Economic Development



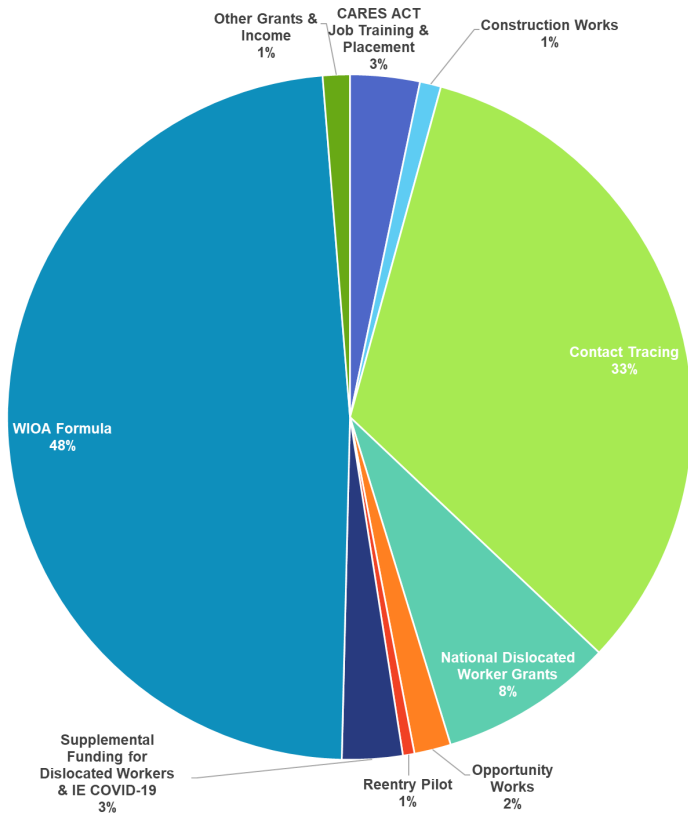
Economic Empowerment

FY 2021 Organizational Budget

Non-WIOA Total Fund
\$63,019,956

Workforce Innovation and Opportunity Act Formula Funding
\$58,960,623

Total \$121,980,579



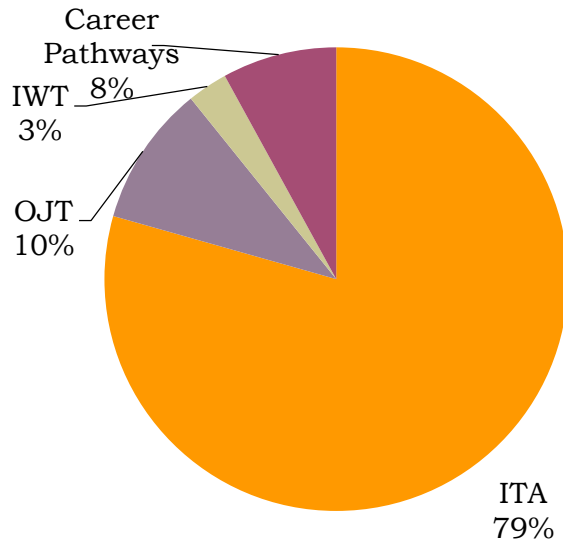
CARES ACT Job Training & Placement (Cook County)	\$4,000,000
Construction Works (IL Tollway Authority)	\$1,213,779
Contact Tracing (City of Chicago)	\$39,984,751
National Dislocated Worker Grants	\$10,003,776
Opportunity Works (Union Pacific, Cook County, Individual Donors)	\$2,110,796
Reentry Pilot (DOJ)	\$665,451
Supplemental Funding for Dislocated Workers & IE COVID-19	\$3,481,151
WIOA Formula	\$58,960,623
Other Grants & Income	
Back to Work 50+ (AARP Foundation)	\$118,701
Career Connect (Chicagoland Workforce Funder Alliance)	\$124,859
Chicago Codes (Rockefeller Foundation, Microsoft, Facebook)	\$280,018
Employment & Training (CHA)	\$430,000
Insurance Apprenticeship Program (DOL)	\$11,283
Job Clubs (Citi)	\$75,000
Jobs Plus (CHA)	\$30,000
Red and Purple Line Modernization Project (CTA)	\$318,000
Interest, Investment Income, Service Fee Income, AJC Infrastructure/Shared Costs	\$172,391

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WIOA Training Funds

State policy requires 50% of WIOA Adult and Dislocated Worker Funds must be spent on training

Allocation by Type of Training
July 2019 – June 2020 (\$17.8 Million)



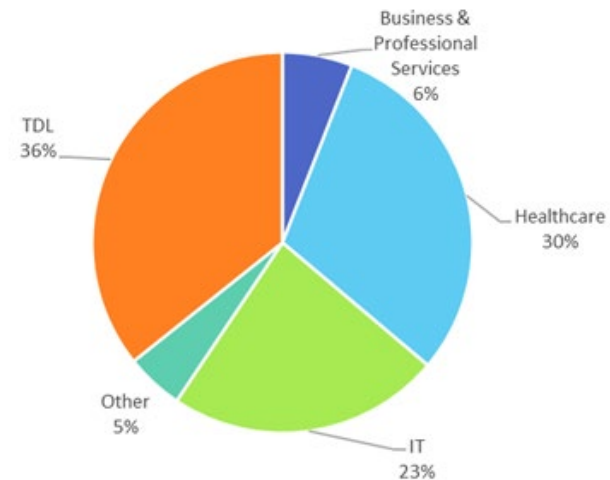
Key:

ITA: Individual Training Account

OJT: On the Job Training

IWT: Incumbent Worker Training

Individual Training Account Volume by Sector
July 2019 – June 2020



TDL: Transportation, Distribution, and Logistics
IT: Information Technology

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Fundraising and System Innovation

Additional funds
fueling impact in
Chicago:

\$128,605,727*



**National Retail
Initiative**



**Trauma-Informed
Workforce Services**



**Coordinated
Reentry**



**Sector-Focused
Youth Internships**



**Long-term Unemployed
and Older Workers**



**Career Pathways in
Construction**



**Tech Talent
Pipeline**



**Contact Tracing
and Public Health**

*Total Public (non-WIOA Formula) and Private Funds Raised Since The Partnership's Inception, 7/1/2012 – 10/30/2020

Pandemic Response

Pandemic Response: Relief Efforts



Humanitarian & Disaster Relief Efforts

Using multiple funding streams from the Illinois Department of Commerce, The Partnership created transitional jobs by employing community-based agency volunteers providing humanitarian aid to people most impacted by the pandemic. 18 organizations were able to hire 70 people through June 2021.

More info: chicookworks.org/news/

Rapid Response: Business Support



Through supplemental funding from DCEO, The Partnership provided grants to businesses to purchase PPE, retrofit sites for spatial distancing and establish COVID safety measures that kept workers safe and on the job. More than 50 companies applied for \$1M+, 30 received funding.

More info: chicookworks.org/news/



Virtual Services and Online Training

To keep staff and customers safe during the pandemic, The Partnership pivoted to virtual service delivery including eligibility and enrollment. In-person services resumed in August but have returned to virtual given Phase III mitigation efforts. Job seekers can access current openings at our WorkNow page, ChiServes texting platform provides weekly job postings to registrants. Digital Literacy courses continue.

More info: <https://chicookworks.org/initiatives>

Pandemic Response: Contact Tracing

Chicago Community-Based Contact Tracing Corps

- 4 Program Partners (UIC, Sinai Urban Health, Malcolm X College and NORC at University of Chicago)
- 31 CBOs in high hardship communities procured and contracted
- 590+ Contact Tracers hired
- Resource HUB—healthcare, housing, food referrals for individuals impacted by COVID
- Earn & Learn Program to facilitate permanent placement and career pathway development



**Chicago COVID
Contact Tracing
Corps**

Cook County Department of Public Health Talent Sourcing/Support

- Partnership serving as talent pipeline
- Sourcing 150 tracers, supervisors and case investigators
- Earn & Learn Program



Cook County DEPT.
of
Public Health
Promoting health. Preventing disease. **Protecting you.**

Community-Based Organizations

- 81% have CEO/ED that is African American, Latinx, or Bi-racial
- 86% of CBOs' staff leadership are majority people of color
- 71% of CBOs' boards are majority people of color



Pandemic Response: Training & Industry-Focused Employer Support



Cook County
**COVID-19
RECOVERY**
Job Training
and Placement



American Job Centers

- Co-enrolling participants
- CARES Act funding for training 400 individuals
- Fund transitional jobs in disaster relief—food distribution, serving the homeless, community outreach

More info: chicookworks.org/initiatives/covid-19-workforce-development-related-information/

Early Warning Network pilot (9/1/2020)

- Manufacturing initiative to stem business interruption
- Promote succession planning

Business Engagement

- 79 individuals in Incumbent Worker Training (\$78,674 investment)
- 6 applications for business interruption grants totaling \$519,354

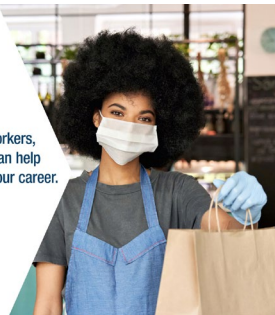
Hospitality/Restaurant Worker Response

- ChiServes.com site and texting platform
- Weekly job announcements



Restaurant and hospitality workers,
your skills are valuable. We can help
you find a job and advance your career.

Visit [ChiServes.com](https://chiserves.com) or [ChiServe.com](https://chiserve.com)
Text "ChiServes" to 474747



Pandemic Response: Outreach

Multi-platform community engagement

- Work Now (www.chicookworks/worknow)
- Virtual Eligibility & Enrollment
- 1-800-720-2515
- ChiTracing.com
- ChiServes campaign
- Text Platform 474747
- Virtual Digital Literacy Training
- Primera Hora (Univision)
- Print, Broadcast, and Social Media



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CHICAGO COOK
WORKFORCE PARTNERSHIP

A proud partner of the  AmericanJobCenter network

Karin M. Norington-Reaves

Chief Executive Officer

Karin.Norington-Reaves@chicookworks.org

@ChiCookWorks ChiCookWorks.org





Opioid Grant

Rocki Wilkerson

Workforce Investment Solutions





Workforce Partnership with Crossing Healthcare

Crossing Healthcare is:

- A local federally qualified health center, located in Decatur, Illinois
- Non-profit entity that serves designated medically underserved population
- Operate a sliding fee scale
- Serve EVERYONE, regardless of ability to pay
- Comprehensive primary and preventative healthcare services



Crossing Healthcare Campus Expansion

- August 2018: Community announcement of generous financial gift of \$30 million from the Howard G. Buffett Foundation to develop a 17-acre Community Care Campus Construction began in October 2018
- October 2019: Facilities opened
- Eight (8) Bed Detox/48 Bed Residential Rehab Facility
- Transitional Housing/60 Bed Dorm Style Housing
- Expanded Outpatient Treatment Center

THE HOWARD G.
BUFFETT
FOUNDATION





Workforce Investment Solutions Role

- Two Career Planners housed on-campus
- Create disaster-relief employment to alleviate the effects of the opioid crisis in Macon County
- Provide employment and training activities, including supportive services to the in-patient and out-patient at Crossing Healthcare
- Provide unique opportunities to address barriers to job skills training and stable employment
- Work with local employers to mentor and give an opportunity to those most affected by addiction

STATE AND LOCAL DATA

OPIOID IMPACT IN CENTRAL ILLINOIS

Year	Drug Related Hospitalizations - Opioids		Drug Related ER Visits	
	Illinois	Macon County	Illinois	Macon County
2010	40,316	91	5,815	23
2011	40,942	96	6,665	54
2012	37,394	111	7,174	48
2013	30,242	142	7,307	56
2014	33,887	153	7,913	54

Source: Illinois Department of Public Health, IQery, 2018

SERVICE AREA UNEMPLOYMENT RATES

	Illinois	Macon County	LWIA 19
2018 Annual	4.3	5.6	5.5
2019 Annual	4.0	5.3	5.1
October, 2020	6.8	6.7	6.3

Source: IL Dept. of Employment Security, Economic Information & Analysis Division, October, 2020

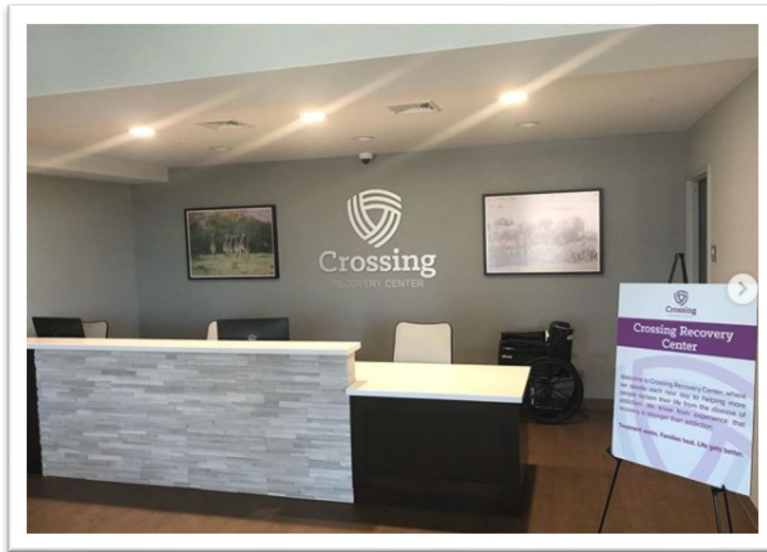


Detox & Residential Rehab (Crossing Recovery Center)

Address rising need for high quality intensive outpatient substance misuse disorder treatment.

- Initial medically managed detox from abused substances
- 3-4 week residential intensive treatment provided
- Nutrition, exercise and wellness, individual and group therapy, and overall health
- Group and individual counseling
- Workplace readiness programs

Crossing Recovery Center





The WORKFORCE Process

- A referral is made from clinician for patient to be assessed by Workforce Investment Solutions (WIS).
- An orientation session is held to review paperwork and eligibility.
- Paperwork must be completed and received before the intake process.
- One-on-one interviews, TABE testing and workplace assessments are completed.
- Career Planner, along with the customer, develops an Individualized Employment Plan (IEP) that includes employment and/or training goals.



Workforce Programming

Essential Skills and Financial Literacy are offered to every customer.

- Work Experiences

Assist Crossing Healthcare patients in building workplace readiness skills and professional references. These positions are on the Crossing Healthcare Campus and offer flexible scheduling that allows for patients to continue to focus on their sobriety:

Food Service Interns: The staff assist with meal preparation, meal delivery to patients on campus, kitchen cleaning, food ordering and stocking.

Maintenance and Housekeeping Interns: Duties and skills include lawn care, knowledge and use of cleaning chemicals, and inventory and ordering of supplies.

- Industrial Skills Training: Workforce partnered with Richland Community College to offer this course. Education and hands-on training that builds confidence in customers. One-on-one assistance in a small group setting is ideal for this population. Customers are able to continue living on the Crossing Healthcare Campus while attending training and working in a full time position after completion.



Partners for Opioid project

- Workforce Investment Solutions
- Crossing Healthcare
- Richland Community College
- Decatur Illinois workNet Center
- Business Service Team
- Many local employers (Northeast Community Fund, Fuyao Glass, TICA Heating and Air)



Success stories

- Prior to becoming a WIS customer in January 2020, one customer had a background of short-term low-wage laborer positions. She had an interest in welding and working in an industrial setting, which aligned well with her Interest Profiler results. She enrolled in the Industrial Skills Training Program in January 2020. The program was on hiatus from mid-March to early July due to COVID-19, and then finished in early August. After successful completion of Industrial Skills, she was offered a position at Fuyao Glass. This position became a 12-week OJT that was successfully completed in early November 2020.
- Residential Assistant (Sober Living Apartments)
 - This position is held by an individual who has resided on the Crossing Healthcare Campus for the last year.
 - She successfully completed a work experience as an activity coordinator at Crossing Healthcare and is currently in a **Disaster Relief Position** as a clinical technician.
 - She is very active in group and individual counseling and is a true leader among her peers.
- Activity Coordinators
 - These positions are work experiences on the Crossing Healthcare Campus.
 - Duties include planning special events for patients residing in Transitions, assisting patients with art or writing therapy, and on-boarding new patients at Transitions.
 - Most of these individuals are interested in becoming peer recovery support techs or specialists and have the longest amount of sobriety among those in work experiences.

Success Stories



THINGS WE'VE LEARNED

- Communication between partners is the key.
- Recruiting and training new Career Planners takes time.
- Outcomes for this population are different due to counting the “smaller steps” that they make.
- More often, the customers will relapse, especially when receiving their first paycheck. We hold on to the customers to get through the process, no matter how many times they relapse. Never give up.
- Outcomes through December 3, 2020:

Category	Goal	Progress to Date
Disaster Relief Employment	12	3
Occupational Training/ITA	6	1
Work Based Training- (Work Experiences/OJT's	84	38 (35 WE and 3 OJT)



Emergency Dislocated Worker Grant

LWIA 22, 24 and SIU-E Partnership

Anthony W. Fuhrmann

Madison County Employment & Training Department



Local Workforce Areas 22 & 24 Partnership with Southern Illinois University - Edwardsville

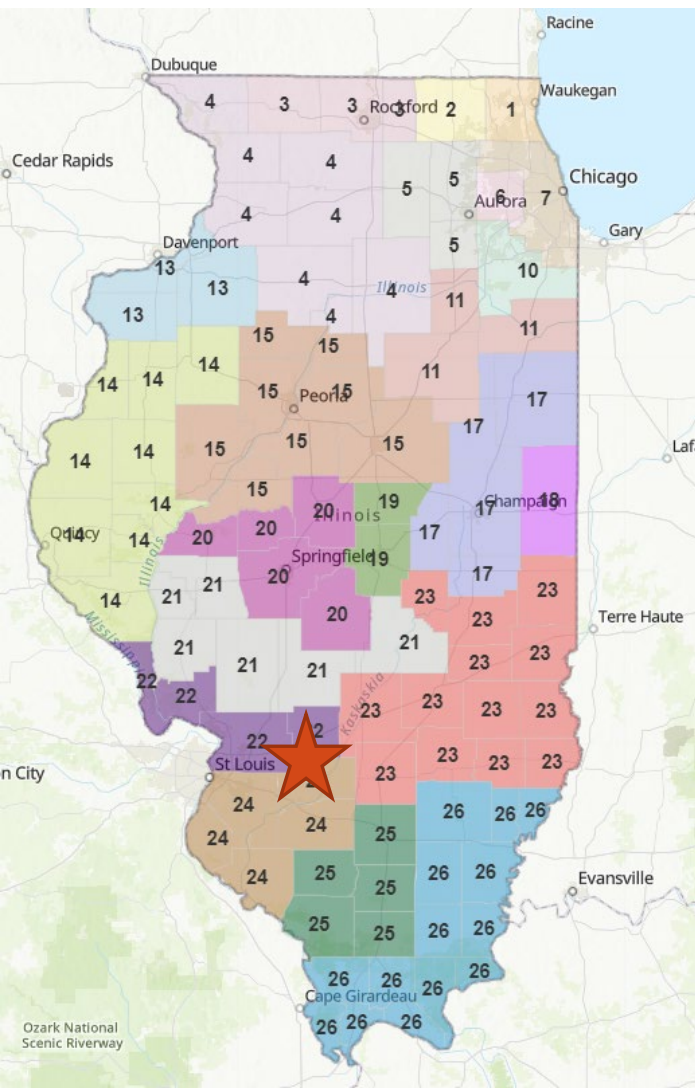
TONY FUHRMANN

DIRECTOR

MADISON COUNTY EMPLOYMENT AND
TRAINING DEPARTMENT

SOUTHERN ILLINOIS UNIVERSITY
EDWARDSVILLE





Economic Development Region 9 (LWIA 22 & 24)

Madison County E&T St Clair County Intergovernmental Grants – SIUE Partnership

1. Recruitment Video for SIUE Students to Access WIOA Funding
2. Apprenticeship Program with the National Corn-to-Ethanol Research Center
3. Dislocated Worker Re-Employment Grant



Recruitment Video for SIUE Students to Access WIOA Funding

- Developed in 2018
- Junior and Senior Level Students with a Declared Major
- SIUE WIOA Recruitment Video – www.siue.edu/financial-aid/wioa/index.shtml
- Fall 2017 - 0 students helped with WIOA Funds
- Fall 2018 - 22 students helped with WIOA Funds

Apprenticeship Program with the National Corn-to-Ethanol Research Center (NCERC)

- Part of a Regional Apprenticeship Expansion Grant
- Train participants in Process Operations Technician in Biofuels Industry
- Working on second cohort of participants for 2021



NCERC at SIUE Refinery Operator Apprenticeship

- “Earn-and-learn” accelerated program to prepare apprentices for a process operations career in biofuels, refining, brewing, or chemical production
- 18-month program with on-the-job training wages increasing from \$12 to \$14/hour
- **Apprentices earn:**
 - Refinery Operator Journeyman credential
 - Lewis and Clark Bioprocess Operations Certificate of Completion,
 - Siemens SIMIT training and safety trainings from NCERC



Dislocated Worker Emergency Re-Employment Grant

- \$1.47 Million Department of Labor Grant
- 18 Month Grant
- Retrain 100 Dislocated Workers
- Short Term Training
- No Cost to Participant for Training
- On-the-job Training Funds to the Employers



On-the-Job Training

Provides:

- ✓ Hands on training
- ✓ Payment to offset training costs – 50% of new employees' wages reimbursed for the first 6 months of employment
- ✓ Opportunity to train employees your way



Alternative digital credentials (ADC)



An **alternative digital credential (ADC)** or **digital badge** is an evidence-based, portable credential demonstrating an earner's **proficiency** in specific competency or skill.

ADCs enhance individual's **employment competitiveness** by highlighting and defining the student's abilities relative to **in-demand skills** in their field that contribute to an employee's overall ability to thrive and adapt in a changing workplace.

Laboratory, Chemical, and Food Science Technician Candidates Sought for In-Demand Jobs in Food and Beverage, Pet Food, Petrochemical, Brewing, and Pharmaceutical Industries



These fast-growing careers involve utilizing general laboratory practices and techniques, operating analytical instruments and equipment to support laboratory or production operations. Laboratory, Food Science and Chemical Technicians commonly work in industries such as petrochemical refining, pet foods, food and beverage, biofuels, and more. Starting wages begin at \$15/hour or more, with opportunities for advancement both within individual companies and across industries.

Many positions carry full-time benefits, including health insurance and retirement.

SOUTHERN ILLINOIS UNIVERSITY
EDWARDSVILLE

Minimum Qualifications

The ideal candidate will meet the following criteria:

- Dislocated worker (receiving unemployment benefits, long-term unemployed, or candidates who are eligible for but not receiving unemployment benefits, transitioning military and spouses, or displaced homemakers).
- Resident of Madison, St. Clair, Bond, Jersey, Calhoun, Clinton, Washington, Monroe or Randolph Counties
- High school diploma or equivalent
- Authorization to work in the United States
- Ability to lift 25 pounds and stand for long periods of time



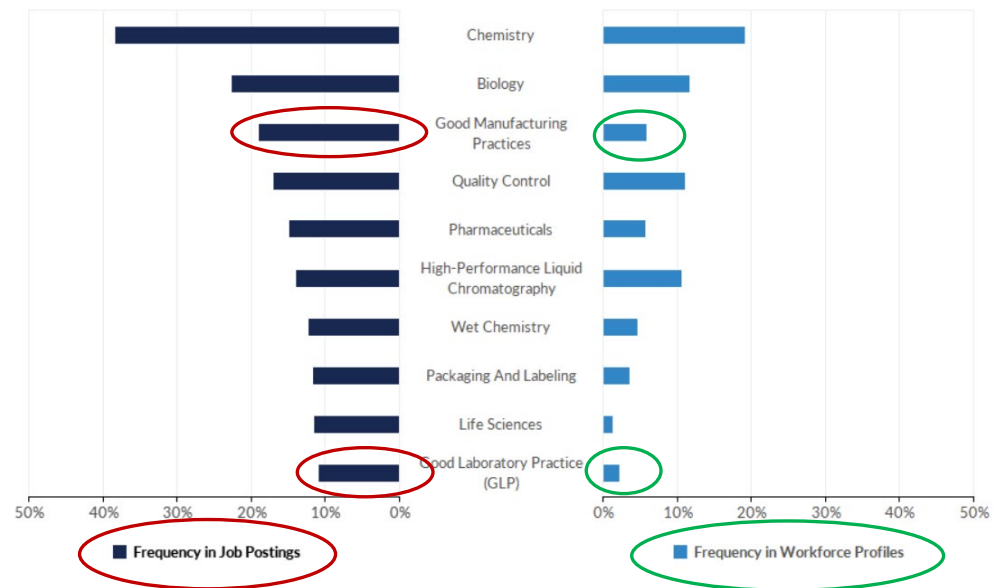
Job Postings Versus Candidate Skills: Quality Control Analyst

Gap Analysis Components

Employment Data
Candidate Data

Indeed.com
CareerBuilder.com

Top Hard Skills



Quality Control Analyst report, EMSI Analyst, St. Louis MSA, Sept. 2019



The SIUE digital credential project is comprised of three tracks: laboratory technician, food science technician, and chemistry technician.

In total, these occupations account for 235 annual openings in the St. Louis Metropolitan Statistical Area (MSA), with an average median salary of \$46,029.

INDUSTRY-ALIGNED CREDENTIAL	REQUIRED ADCs
Laboratory Technician	Applied Chemistry/Biology/Math Fundamentals
	Lab Safety
	Introduction to General Laboratory Techniques
	Introduction to Good Documentation Practices
Food Science Technician	Applied Chemistry/Biology/Math Fundamentals
	Lab Safety
	Introduction to General Laboratory Techniques
	Introduction to Good Documentation Practices
	Food Science
	Optional Food Safety Specialization
Chemistry Technician	Microbiology
	Applied Chemistry/Biology/Math Fundamentals
	Lab Safety
	Introduction to General Laboratory Techniques
	Introduction to Good Documentation Practices
	Intermediate Chemistry and Biology Fundamentals
	Intermediate Laboratory Techniques
	Chemistry Lab Manual
	Introduction to Analytical Chemistry Techniques
	Introduction to Quality Assurance and Quality Control
	Optional Chemical Technician Specialization
	Introduction to Biochemistry and Cellular/Molecular Biology
	Microbiology

IWIB WELCOMES PUBLIC COMMENT



Any members of the public in attendance are welcome to comment.

Adjournment.



ILLINOIS
WORKFORCE
INNOVATION
BOARD

Illinois Workforce Innovation Board

December Quarterly Information Meeting

December 8, 2020 – Online

1:00 PM – 2:00 PM