IDES

ILLINOIS DEPARTMENT OF EMPLOYMENT SECURITY

IDES Resource Quick Guide

These documents might help you understand how to file your unemployment insurance (UI) claim. If you need assistance, please visit IDES.Illinois.gov or call our Claimant Service Center at 800.244.5631.

	Setting Up Your ILogin Account ILogin is the State of Illinois system for verifying your identity. You must create an ILogin account before you can access the UI application online. This brochure walks you through the steps to create an account.
	What Every Worker Should Know About Unemployment Insurance (UI) This document describes eligibility for UI, as well as what documents and information you will need to submit a claim.
	I Filed My Claim. What Happens Now? This document explains what is in a 'UI Finding' letter, as well as information regarding payment methods, certification, appeals, and other points in the filing process.
	Tele-Serve Brochure Once you have qualified for UI benefits, you must complete a certification process every other week. You will not receive benefits if you don't certify. You can certify online via the IDES website or you can certify via 'Tele-Serve' over the phone. This document gives the step-by-step information you need to provide during the certification call.