



J.B. Pritzker, Governor

Illinois Dept. of Employment Security

- How to file & certify for unemployment insurance benefits
- Information on Illinois JobLink

www.ides.illinois.gov

IDES Call Center – 800-244-5631

Unemployment Insurance Benefits Overview

Unemployment insurance is a state-administered program designed to provide workers with financial assistance during temporary periods of involuntary unemployment or underemployment.

The Illinois Department of Employment Security (IDES) collects unemployment insurance taxes from the state's liable employers and returns those dollars to eligible Illinois workers as unemployment insurance benefits. Workers do not “pay in” to the unemployment insurance system.

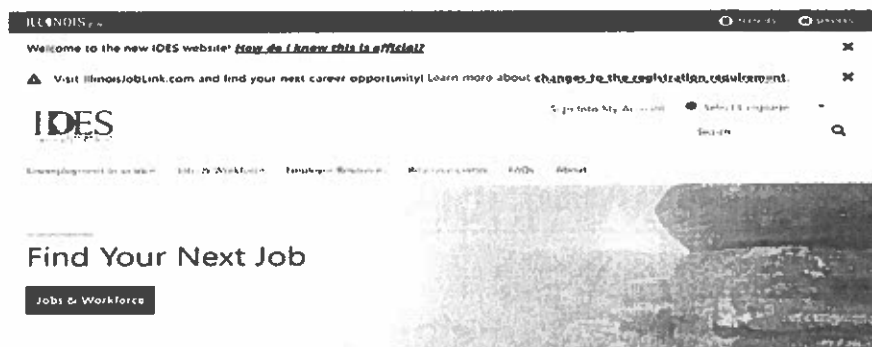
How to File Your Unemployment Claim

- Filing on-line is preferred: WWW.IDES.ILLINOIS.GOV

For Assistance with filing your claim:

- IDES Claimant Services at (800) 244-5631
Call Center hours:
7:30 am – 7:00 pm Monday – Friday
8:30 am - 4:30 pm Saturday
 - To schedule an in-person appointment for assistance at your local office call: (217) 558-0401
- 

How to file your claim on-line



Unemployment Insurance

Find information about unemployment insurance (UI) and file a claim.

APPLY FOR BENEFITS
SIGN IN – REGULAR UI ›
DIRECT DEPOSIT INFO ›
UPLOAD A DOCUMENT ›
ILOGIN ›

www.IDES.Illinois.gov

- You can file a claim when you are no longer employed.
- To obtain more information on how to file and what to expect once you have filed for unemployment benefits, go to Ides.Illinois.gov, Click on **Unemployment Insurance** then click on **Learn More**.

ILogin Identity Account

ILLINOIS.GOV

[Help](#) [Contact Us](#)

Please use one of the following supported browsers: Google Chrome, Firefox, Safari, Opera, or Microsoft Edge.

Create Your ILogin Identity Account

This process will create a central log in for State of Illinois accounts (current and future) to streamline and strengthen user security.

Profile Information

It is recommended user complete ALL profile fields to ensure secure identification and allow for self-service password resets.

*Required

*First Name

Middle Initial

*Last Name

Suffix

*Email Address

*Confirm Email Address

[Don't have an email address?](#) [Learn how to get a free email address.](#)

Street Address (include apt, suite, etc.)

*City

*State

*Zip

*Primary Number

Mobile Number (optional same as primary)

MFA (Multi-Factor Authentication) is required for all users.

*State ID / Driver's License Number

*Date of Birth

NOTE: Multifactor Authentication (MFA) will be a required part of your upcoming ILogin account activation process. To better understand what MFA means click [here](#).

NEXT

RESET

What is ILogin?

ILogin is an identity verification process that is integrated with the Illinois Department of Employment Security's (IDES) unemployment benefits application (IBIS), creating a secure and simple login process.

How does ILogin help?

ILogin uses the latest security tools to protect user data including identity proofing, strong authentication, fraud analytics and threat monitoring.

What can you expect?

The first time you enter ILogin, you will complete a short registration and follow a few additional steps to validate your identity.

You will be required to submit an access code in addition to your ILogin credentials when signing into your account. You can choose to receive this verification code via text message, phone call, or an app verification.

First Step – Confirm ILogin account & Validate IDES UI account

After creating your ILogin account, you will receive a confirmation email.

Open the confirmation email & click the link titled "Activate Account". The link expires 7 days after you receive the email.

You will be directed to set up a password for your Ilogin account, as well as security questions & options to reset your password in the future

Next, you will be required to set up your Multi-Factor Authentication (MFA).

Once account registration is complete, you will be taken to your Ilogin dashboard, then **Click on the IDES icon.**

ILLINOIS.gov

Validate IDES UI Online Account

I HAVE AN IDES UI ONLINE ACCOUNT

I DO NOT HAVE AN IDES UI ONLINE ACCOUNT

Existing Claimants: Click on "I Have an IDES UI Online Account." You will be directed to the IDES account verification page.

New Claimants: Click on "I Do Not Have an IDES UI Online Account." New Claimants will have to complete additional identity proofing & verification page.

**Registration
Page
Verifying
your identity**

Registration

To create a Username and Password, please complete the following. The information will be validated against Social Security Administration, Secretary of State and IDES records.

In order to register you must have a valid Driver's License or a State ID Card. You must enter your information accurately or Unemployment Insurance benefits may be denied. Please contact the IDES Claimant Services Center at (800) 244-5631 for further assistance.

Your identity must be verified before you are allowed to set up a benefit payment method: Direct Deposit or Debit Card. Please be sure to enter your personal information exactly as it is shown on your Driver's License or State ID.

| | | |
|--|--------------|-------------------------------------|
| Identification Type | * --Select-- | Driver's License or State ID |
| Identification Number | * | <input type="text"/> |
| Issuing State | * --Select-- | <input type="text"/> |
| First Name (as listed on Identification) | * | <input type="text"/> |
| Middle Initial (as listed on Identification) | | <input type="text"/> |
| Last Name (as listed on Identification) | * | <input type="text"/> |
| Birth Date (as listed on Identification) | * | <input type="text"/> |
| Weight (as listed on Identification. Enter "0" if no weight appears on your identification) | * | Enter weight as listed on ID |
| Social Security Number | * | <input type="text"/> |
| Is your Name (First Name or Middle Initial or Last Name) different than listed on your Identification above? | * Yes No | <input type="text"/> |

[Return To Login](#)

[Continue](#)

Claim Summary Page



Unemployment Insurance Application

| Language English |

Unemployment
Services

Individual Home

[Illinois Job Link](#)

[IDES Website](#)

Claim Summary

Your confirmation number is

The effective date of your claim for unemployment is 03/11/2018

What can I expect now that I have filed my claim?

Completing the registration for work with the Illinois Employment Service is a requirement to be eligible for Unemployment Insurance Benefits. You will not be paid benefits until you have completed the registration.

To help with your job search, an IllinoisJobLink.com account was created for you when you applied for benefits.

Your IllinoisJobLink.com username is and your password is

Click [here](#) to login and complete your registration with the Illinois Employment Service. You will be prompted to create a new password as soon as you log in.

Important

Print/save
YOUR
Claim
Summary
page

IMPORTANT CHANGE IN PAYMENT METHOD

To learn more and/or set
up direct deposit, go to:

www.IDES.Illinois.gov

→ Unemployment
Insurance tab

→ Select Payment
Methods



Sign In My Account Select Language

Search

Unemployment Insurance Jobs & Workplace Employee Resources Recovery Center FAQs About

Home > Unemployment Insurance > Payment Methods

Unemployment Insurance

Unemployment insurance
information

Apply for Benefits

File an Unemployment
Claim

Appeals

Fraud & Identity Theft

Guides and Resources

Payment Methods

What's changing?

- Starting December 27, 2021, IDES will stop sending KeyBank debit cards to unemployment insurance claimants.
- All claimants are encouraged to select direct deposit as their payment method.
- Claimants who don't select direct deposit as their payment method will receive their benefits by paper check delivered by the United States Postal Service.
- Claimants will still be able to access their benefits that were put onto their debit card before December 27, 2021. The debit card will continue to work normally until the card expires. But claimants will not receive any further benefits on the debit card after December 27, 2021.

Direct Deposit



Strongly encouraged



Free, fast, and secure



Switch your payment method at any time

Paper Check



Default option



Takes longer to receive



Option for claimants without bank
accounts

UI Finding Letter

UI Findings Letter should arrive U.S. Mail after you filed your claim

Illinois Department of Employment Security
P.O. Box 19509
Springfield, IL 62794
Phone: (800) 244-5631 - TTY: (800) 244-5631
Fax: (217) 557-4913
www.ides.illinois.gov

JOE SMITH
123 MAIN ST
CHICAGO, IL 12345-6789

IMPORTANT

UI Finding
(Este es un documento importante. Si usted necesita un intérprete, póngase en contacto con el Centro de Servicio al Reclamante al (800) 244-5631)

Dependent Type: None
Payment Method: Pending Debit Card
Last Employer: INDUSTRY, INC
Unemployed Reason: Laid-Off (Lack of Work)

Filing Type: Internet
Last Day Worked: 06/30/2015

See page 1 of "I filed my claim, what happens now" brochure

Illinois Department of Employment Security
P.O. Box 19509
Springfield, IL 62794
Phone: (800) 244-5631 - TTY: (800) 244-5631
Fax: (217) 557-4913
www.ides.illinois.gov

JOE SMITH
123 MAIN ST
CHICAGO, IL 12345-6789

Case # 12345678
Date: 07/10/2015

UI Finding

(Este es un documento importante. Si usted necesita un intérprete, póngase en contacto con el Centro de Servicio al Reclamante al (800) 244-5631)

Dependent Type: None
Payment Method: Pending Debit Card
Last Employer: INDUSTRY, INC
Unemployed Reason: Laid-Off (Lack of Work)

Filing Type: Internet

The best way to verify for benefits is by internet. You can verify for benefits online at www.ides.illinois.gov. You also can verify by telephone by calling (312) 338-4337. These services are available Monday - Friday from 9 a.m. to 7:30 p.m.

You are eligible to receive unemployment benefits if you are unemployed through no fault of your own and you are able and ready to work.

You are eligible to receive unemployment benefits if you are unemployed through no fault of your own and you are able and ready to work.

Your unemployment benefits will be paid to you by direct deposit to your debit card. If you do not have a debit card, you can request a paper check.

Your unemployment benefits will be paid to you by direct deposit to your debit card. If you do not have a debit card, you can request a paper check.

Benefits will begin on 07/06/2015. Benefits will end on 07/06/2015.

Qualifying Period: 180 days
Unemployment Insurance: \$110.76/week
Total: \$110.76/week

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Total: \$110.76/week

UI Finding Letter

Certification day and first certification date

Illinois Department of Employment Security
P.O. Box 19509
Springfield, IL 62794
Phone (800) 244-5631 TTY: (800) 244-5631
Fax (217) 557-4913
www.ides.illinois.gov

JOE SMITH
123 MAIN ST
CHICAGO, IL 12345-6789

Date Mailed: 07/10/2015
Claimant ID: 1234564

UI Finding

(Este es un documento importante. Si usted necesita un intérprete, póngase en contacto con el Centro de Servicio al Reclamante al (800) 244-5631)

Dependent Type: None
Payment Method: Pending Debit Card
Last Employer: INDUSTRY, INC
Unemployed Reason: Laid Off (Lack of Work)

Filing Type: Internet

Last Day Worked: 06/30/2015



Your bi-weekly certification day is: Tuesday

Your first certification date is: 07/21/2015



UI Benefit Year and UI Monetary Determination

Benefit Year Begin Date: 07/05/2015
Date of Claim: 07/05/2015

Benefit Year End Date: 07/04/2016
Program Type: Regular

Qualifying Period Quarters and Wages Paid

| Employer Name | Q2/2014 (\$) | Q3/2014 (\$) | Q4/2014 (\$) | Q1/2015 (\$) |
|---------------|--------------|--------------|--------------|--------------|
| INDUSTRY, INC | 31,629.20 | 5,271.54 | 37,669.54 | 31,457.95 |

*If any of the wages shown above are not yours, or if there are no wages shown above, contact the Agency at the phone number listed above.

UI Monetary Determination

Weekly Benefit Amount: 426.00 Dependent Allowance: 0.00 Benefit Amount Per Week: \$426.00

Maximum Benefit Balance (Does not include dependency allowance): \$11,076.00

If you think this information is incorrect or require additional information, contact the Agency at the phone number listed above.

2022 MAXIMUM WEEKLY BENEFIT AMOUNTS:

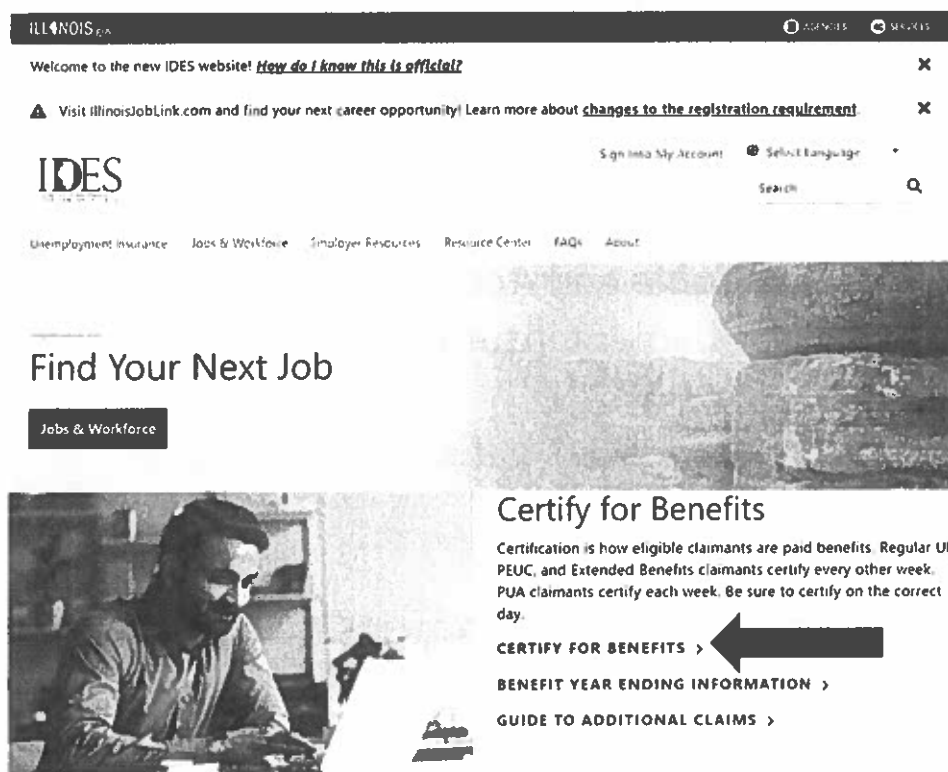
- \$542.00 Single, no dependents
- \$646.00 Non-working spouse as dependent
- \$742.00 With one or more child under 18

**As of January 1, 2022, these amounts are subject to change*

To receive benefits, you must certify

- Certify every **2 weeks**
 - See UI Finding Letter for certification day & first certification date.
 - You must be **Able, Available** and **Actively** searching for work to receive unemployment insurance benefits.
 - Review and prepare the answers before you certify to ensure quick, accurate certification.
 - Download "I Filed My Claim What Happens Now" from the IDES website to view certification questions.
-

Certify On-line at www.IDES.Illinois.gov



- The best way to complete your certification is online from 3:00am - 7:30pm on your designated certification day, including holidays.

Certify via the telephone

1. Have you received or will you receive holiday pay during the period of Sunday through Saturday (week 1 beginning date through week 2 ending date)?

- If yes, enter the gross amount of your holiday pay (before deductions) for each week.

2. Did you work during the period of Sunday (week 1 beginning date) through Saturday (week 2 ending date)?

- If yes, enter the total amount of earnings (before deductions) for each week.

3. Has your dependency status changed during this certification period?

4. Were you able and available to work each day during your normal work week?

- If no, enter the number of days you were unavailable for work in each of the weeks.

5. Did you actively look for work for the week of Sunday (week 1 beginning date) through Saturday (week 2 ending date)?

6. Are you receiving, or have you applied for primary Social Security benefits?

7. Other than Social Security, are you receiving, or have you applied for a retirement or disability pension?

- If yes, has the amount changed?

8. Did you attend school or receive training?

- If yes, did you attend all scheduled training courses?
- If no, enter the number of days that you did not attend class.

9. Do you have a current workers' compensation claim, or do you expect to receive workers' compensation for a temporary disability?

10. Has your phone number changed?

- If yes, enter your new ten-digit telephone number.

11. Has your mailing address changed?

Tele-Serve

Monday through Friday 5:00 a.m. to 7:30 p.m.
(312) 338-IDES / (312) 338-4337
TDD/TTY 1-800-662-3943

How Earnings Affect Your UI Benefits

If you earn less than half of your weekly benefit amount (WBA), you will receive your full WBA

If you earn more than half of your WBA, there will be a dollar-for-dollar deduction from your WBA

If you earn an amount equal to or more than your WBA, your claim will be closed

For example: Your WBA is \$400

| | Earn less than 50% | Earn more than 50% | Earn 100% or more |
|----------|--------------------|--------------------|-------------------|
| WBA | \$400 | \$400 | \$400 |
| Earnings | \$190 | \$210 | \$400+ |
| WBA | \$400 | **\$390 | \$0 |

****dollar-for-dollar deduction from your WBA**

Claim Summary Page; After applying for UI benefits

Be sure to print your Claim Summary page as proof that you applied for UI benefits and to obtain record of your confirmation # as well as your IJL Username and password.



Unemployment Insurance Application

| Language English |

Unemployment Services

[Individual Home](#)

[Illinois Job Link](#)

[IDES Website](#)

Claim Summary

Your confirmation number is

The effective date of your claim for unemployment is 03/11/2018

What can I expect now that I have filed my claim?

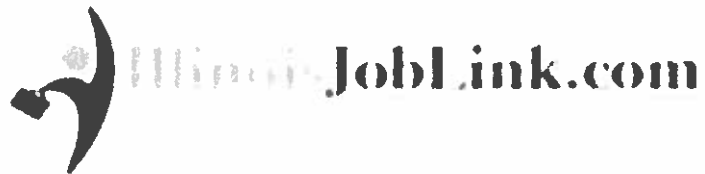
Completing the registration for work with the Illinois Employment Service is a requirement to be eligible for Unemployment Insurance Benefits. You will not be paid benefits until you have completed the registration.

To help with your job search, an IllinoisJobLink.com account was created for you when you applied for benefits.

Your IllinoisJobLink.com username is and your password is

Click [here](#) to login and complete your registration with the Illinois Employment Service. You will be prompted to create a new password as soon as you log in.

IMPORTANT



- Link: <https://illinoisjoblink.com/>
- Every UI benefit recipient must register with www.illinoisjoblink.com; failure to register will stop you from receiving benefits. Until your registration is complete, and a resume is either uploaded/created in IJL, will you be able to receive UI benefits.
- *Registration is available on the Internet only*

Employment Service Registration

www.IllinoisJobLink.com

*Your benefits will not be paid until
your registration is complete.*



The screenshot shows the IllinoisJobLink.com website. At the top right is a 'Log In' link. Below the header is a navigation bar with links for 'Job Seekers', 'Employers', 'Training Providers', and 'Contact Us'. The main content area features a search section on the left and a login section on the right.

Find the Best
Explore the jobs, or resumes in your area

Find a Job Find a Resume

Total Active Jobs: 154,205

Keyword **Location** **Radius** **Search**

e.g. job title, company, occupation keyword, or O*NET Code for the occupation. e.g. ZIP or City and State in miles

Login

Username (required)

Password (required)
 [Show](#)

Log In

Link: [Password](#) or [Username](#) or [Forgot](#)

Illinois JobLink - Resume

Required in order to receive UI benefits

[Job Seeker](#) [Create Profile](#) [My Resumes](#) [New Resume](#)



New Resume



Tell us about the job you'd like to find. This information will help us better match you to prospective jobs. Questions on this page affect how your resume displays in the Resume Search. If you wish to upload a resume, you may do so at the bottom of the page.

Resume Information

Resume Title (required)

This is the title that displays to employers and general public in the Resume Search. Each of your resumes must have a unique title. It should be relevant to the type of work you are seeking and advertise your skills as a job seeker.

Occupation (required)

Enter key word or O*NET code for the occupation. [Search for O*NET Codes](#)

- You must create or upload at least one resume.
- Upload/create multiple resumes for different types of positions you're seeking!

Illinoisjoblink - Work Search Record

Job Search

Total Active Jobs: 154,213

Keyword **Location** **Radius** **Search**

e.g. job title, company, occupation keyword, or O*NET Code for the occupation e.g. ZIP or City and State in miles

Save Search **Reset Search**

Refine Your Search

Your Currently Applied Filters

☒ **Location:** Illinois ☒ **Status:** Active **Reset Filters**

Refine your search by selecting items in the **Select your filters** section. Search matches are limited to 10,000 for display performance.

Select Your Filters **Your Search Results:** 1 - 10 of 10,000 matches of 154,213 total active jobs **Per page:** 10

You must be:

- **Able**
- **Available**
- **Actively** searching for work to receive unemployment insurance benefits.

Search for Jobs

Upcoming Events

Admin Tasks

User Search

Job Seeker

Job Seeker Search

Job Search

Employer

Employer Search

Resume Search

Select Language

What is this?

Keyword

Customer Service Representativ

e.g., job title, company, occupation keyword, or
O*NET Code for the occupation

★ Save Search

Location (required)

Chicago

e.g., ZIP for City and State

Radius (required)

25 miles

in miles

Search

Reset Search

Refine Your Search

Your Currently Applied Filters

✕ job location State=Illinois ✕ Status=Active [Reset Filters](#)

Refine your search by selecting items in the **Select your filters** section. Search matches are limited to 10,000 for site performance.

Select Your Filters

Collapse All

Expand All

Education Level >

Wage >

Searching near:

Your Search Results: 1 - 10 of 10,000
matches of 154,220 total active jobs

Customer Service Representative 42225

Click on job
title

How do I know my Illinois JobLink registration is complete?

Verify UI Registered
is **GREEN**

 My Home Page

 UI Registered

 Job Search

 My Saved Searches

 My Resumes



Connect with IDES at www.IDES.Illinois.gov

- **Online filing is preferred at the website above**

For Assistance with your claim:

- **IDES Claimant Services at (800) 244-5631**
Call Center hours:
7:30 am – 7:00 pm Monday – Friday
8:30 am - 4:30 pm Saturday
 - **To schedule an in-person appointment at your local
office call: (217) 558-0401**
- 