

December 3, 2024



Illinois Department of Commerce and Economic Opportunity
555 W. Monroe St, 12th floor
Chicago, IL 60661

Re: *Layoff of associates of TouchPoint Support Services, LLC at 4 account locations*

TouchPoint Support Services, LLC ("TouchPoint") recently learned that its contracts to provide services to the below account locations will be coming to an end. This event will, unfortunately, result in the closure of our operations and directly impact our staffing.

- **Ascension Saint Joseph - Joliet**
 - 333 N. Madison St., Joliet, IL, 60435
- **Ascension Resurrection**
 - 7435 W. Talcott Ave., Chicago, IL 60631
- **Ascension Saint Francis - Evanston**
 - 355 Ridge Ave., Evanston, IL, 60202
- **Ascension Saint Joseph - Elgin**
 - 77 Airlite St., Elgin, IL 60123

This letter will serve as official notice under the federal Worker Adjustment and Retraining Notification (WARN) Act and the Illinois Worker Adjustment and Retraining Notification Act that a plant closure will occur at Compass Group's operations at *the above account locations*. TouchPoint will cease all of its services at these accounts.

The impacted employees will be placed on layoff effective **February 1, 2025**. We anticipate that all employees will be terminated at the same time. At this time, we anticipate this layoff will be permanent. There are no union employees. We appreciate the dedication of our employees and deeply regret that we are required to take these steps. While no formal bumping rights are applicable, to further support employees, we are helping connect them to opportunities to move into open positions within our broader company.

The job titles of the affected positions and the number of affected employees in each job classification are attached.

Should you have any questions concerning this matter, please contact Jeremy Bates, Vice President of Operations at 269-420-7923.

ATTACHMENT for Ascension Saint Joseph - Joliet 333 Madison St, Joliet IL 60435

Job title	# of impacted employees
ASST, Patient Observation	34

Grand Total	34
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**ATTACHMENT for Ascension Resurrection – 7435 W Talcott Ave,
Chicago IL 60631**

Job title	# of impacted employees
ASST, Patient Observation	24

Grand Total	24
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ATTACHMENT for Ascension Saint Francis – 355 Ridge Ave., Evanston, IL, 60202

Job title	# of impacted employees
ASST, Patient Observation	28

Grand Total	28
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ATTACHMENT for Ascension Saint Joseph - Elgin 77 Airlite St., Elgin, IL 60123

Job title	# of impacted employees
ASST, Patient Observation	3

Grand Total	3
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