

IDES

J.B. Pritzker, Governor



Illinois Dept. of Employment Security

- How to file & certify for unemployment insurance benefits
- Information on Illinois JobLink

www.ides.illinois.gov

IDES Call Center – 800-244-5631

Unemployment Insurance Benefits Overview

Unemployment insurance is a state-administered program designed to provide workers with financial assistance during temporary periods of involuntary unemployment or underemployment.

The Illinois Department of Employment Security (IDES) collects unemployment insurance taxes from the state's liable employers and returns those dollars to eligible Illinois workers as unemployment insurance benefits. Workers do not “pay in” to the unemployment insurance system.

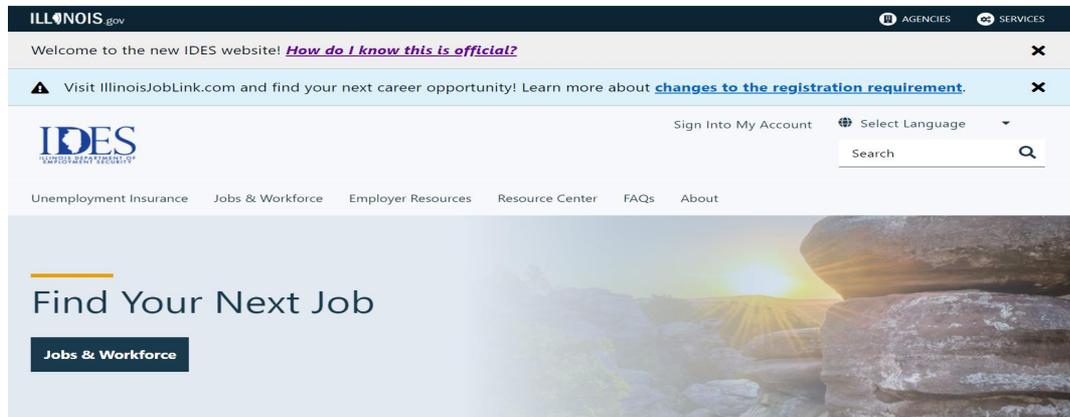
How to File Your Unemployment Claim

- Filing on-line is preferred: WWW.IDES.ILLINOIS.GOV

For Assistance with filing your claim:

- IDES Claimant Services at (800) 244-5631
Call Center hours:
7:30 am – 7:00 pm Monday – Friday
8:30 am - 4:30 pm Saturday
- To schedule an in-person appointment for assistance at your local office call: (217) 558-0401

How to file your claim on-line



Unemployment Insurance

Find information about unemployment insurance (UI) and file a claim.

[APPLY FOR BENEFITS](#)
[SIGN IN – REGULAR UI](#) ›
[DIRECT DEPOSIT INFO](#) ›
[UPLOAD A DOCUMENT](#) ›
[ILOGIN](#) ›

www.IDES.Illinois.gov

- You can file a claim when you are no longer employed.
- To obtain more information on how to file and what to expect once you have filed for unemployment benefits, go to Ides.Illinois.gov, Click on [Unemployment Insurance](#) then click on [Learn More](#) .

ILogin Identity Account

Please use one of the following supported browsers: Google Chrome, Firefox, Safari, Opera, or Microsoft Edge. ×

Create Your ILogin Identity Account

This process will create a central log-in for State of Illinois accounts (current and future) to streamline and strengthen user security.

Profile Information

It is recommended user complete ALL profile fields to ensure secure identification and allow for self-service password resets.

***Required**

*First Name	Middle Initial	*Last Name	Suffix
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

*Email Address	*Confirm Email Address
<input type="text"/>	<input type="text"/>

Don't have an email account? [Learn how to get a free email address.](#)

Street Address (include apt., suite, etc.)	*City	*State	*Zip
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

*Primary Number	Mobile Number (can be same as primary)
<input type="text" value="XXX-XXX-XXXX"/>	<input type="text" value="XXX-XXX-XXXX"/>

MFA (Multi-Factor Authentication) will be required to create ILogin account.

*State ID / Driver's License Number	*Date of Birth
<input type="text"/>	<input type="text" value="mm/dd/yyyy"/>

NOTE: Multifactor Authentication (MFA) will be a required part of your upcoming ILogin account activation process. To better understand what MFA means click [here](#).

NEXT

RESET

What is ILogin?

ILogin is an identity verification process that is integrated with the Illinois Department of Employment Security's (IDES) unemployment benefits application (IBIS), creating a secure and simple login process.

How does ILogin help?

ILogin uses the latest security tools to protect user data including identity proofing, strong authentication, fraud analytics and threat monitoring.

What can you expect?

The first time you enter ILogin, you will complete a short registration and follow a few additional steps to validate your identity.

You will be required to submit an access code in addition to your ILogin credentials when signing into your account. You can choose to receive this verification code via text message, phone call, or an app verification.

First Step – Confirm ILogin account & Validate IDES UI account

After creating your ILogin account, you will receive a confirmation email.

Open the confirmation email & click the link titled “Activate Account”. The link expires 7 days after you receive the email.

You will be directed to set up a password for your Ilogin account, as well as security questions & options to reset your password in the future

Next, you will be required to set up your Multi-Factor Authentication (MFA).

Once account registration is complete, you will be taken to your Ilogin dashboard, then **Click on the IDES icon.**



Existing Claimants: Click on “I Have an IDES UI Online Account.” You will be directed to the IDES account verification page.

New Claimants: Click on “I Do Not Have an IDES UI Online Account.” New Claimants will have to complete additional identity proofing & verification page.

Registration

**Registration
Page
Verifying
your identity**

To create a Username and Password, please complete the following. The information will be validated against Social Security Administration, Secretary of State and IDES records.

In order to register you must have a valid Driver's License or a State ID Card. You must enter your information accurately or Unemployment Insurance benefits may be denied. Please contact the IDES Claimant Services Center at (800) 244-5631 for further assistance.

Your identity must be verified before you are allowed to set up a benefit payment method: Direct Deposit or Debit Card. Please be sure to enter your personal information exactly as it is shown on your Driver's License or State ID.

Identification Type	*	<input type="text" value="--Select--"/>	<i>Driver's License or State ID</i>
Identification Number	*	<input type="text"/>	
Issuing State	*	<input type="text" value="--Select--"/>	
First Name (as listed on Identification)	*	<input type="text"/>	
Middle Initial (as listed on Identification)		<input type="text"/>	
Last Name (as listed on Identification)	*	<input type="text"/>	
Birth Date (as listed on Identification)	*	<input type="text"/>	
Weight (as listed on Identification. Enter "0" if no weight appears on your identification)	*	<input type="text"/>	<i>Enter weight as listed on ID</i>
Social Security Number	*	<input type="text"/>	
Is your Name (First Name or Middle Initial or Last Name) different than listed on your Identification above?	*	<input type="radio"/> Yes <input type="radio"/> No	

[Return To Login](#)

[Continue](#)

Claim Summary Page



Unemployment Insurance Application

| Language English |

**Unemployment
Services**

Individual Home

Claim Summary

Your confirmation number is

The effective date of your claim for unemployment is 03/11/2018

What can I expect now that I have filed my claim?

Completing the registration for work with the Illinois Employment Service is a requirement to be eligible for Unemployment Insurance Benefits. You will not be paid benefits until you have completed the registration.

To help with your job search, an IllinoisJobLink.com account was created for you when you applied for benefits.

Your IllinoisJobLink.com username is _____ and your password is _____

Click [here](#) to login and complete your registration with the Illinois Employment Service. You will be prompted to create a new password as soon as you log in.

Important

Print/save
YOUR
Claim
Summary
page

[Illinois Job Link](#)

[IDES Website](#)

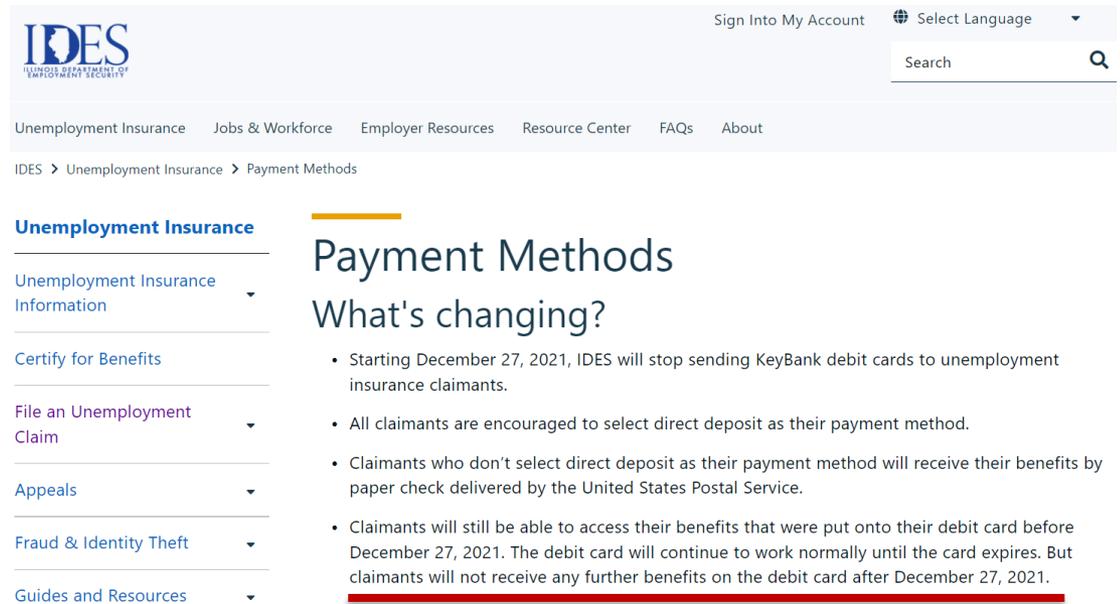
IMPORTANT CHANGE IN PAYMENT METHOD

To learn more and/or set
up direct deposit, go to:

www.IDES.Illinois.gov

→ Unemployment
Insurance tab

→ Select Payment
Methods



IDES
ILLINOIS DEPARTMENT OF
EMPLOYMENT SECURITY

Sign Into My Account Select Language

Search

Unemployment Insurance Jobs & Workforce Employer Resources Resource Center FAQs About

IDES > Unemployment Insurance > Payment Methods

Unemployment Insurance

- Unemployment Insurance Information
- Certify for Benefits
- File an Unemployment Claim
- Appeals
- Fraud & Identity Theft
- Guides and Resources

Payment Methods

What's changing?

- Starting December 27, 2021, IDES will stop sending KeyBank debit cards to unemployment insurance claimants.
- All claimants are encouraged to select direct deposit as their payment method.
- Claimants who don't select direct deposit as their payment method will receive their benefits by paper check delivered by the United States Postal Service.
- Claimants will still be able to access their benefits that were put onto their debit card before December 27, 2021. The debit card will continue to work normally until the card expires. But claimants will not receive any further benefits on the debit card after December 27, 2021.

Direct Deposit	Paper Check
 Strongly encouraged	 Default option
 Free, fast, and secure	 Takes longer to receive
 Switch your payment method at any time	 Option for claimants without bank accounts

UI Finding Letter

UI Findings Letter should arrive U.S. Mail after you filed your claim

Illinois Department of Employment Security
P.O. Box 19509
Springfield, IL 62794
Phone: (800) 244-5631 · TTY: (800) 244-5631
Fax (217) 557-4913
www.ides.illinois.gov

JOE SMITH
123 MAIN ST
CHICAGO, IL 12345-6789

IMPORTANT

Dependent Type: None
Payment Method: Pending Debit Card
Last Employer: INDUSTRY, INC
Unemployed Reason: Laid-Off (Lack of Work)

UI Finding
(Este es un documento importante. Si usted necesita un intérprete, póngase en contacto con el Centro de Servicio al Reclamante al (800) 244-5631)

Filing Type: Internet
Last Day Worked: 06/30/2015

Illinois Department of Employment Security
P.O. Box 19509
Springfield, IL 62794
Phone: (800) 244-5631 · TTY: (800) 244-5631
Fax (217) 557-4913
www.ides.illinois.gov

JOE SMITH
123 MAIN ST
CHICAGO, IL 12345-6789

Date Mailed: 07/10/2015
Claimant ID: 1234564

UI Finding

(Este es un documento importante. Si usted necesita un intérprete, póngase en contacto con el Centro de Servicio al Reclamante al (800) 244-5631)

Dependent Type: None Filing Type: Internet
Payment Method: Pending Debit Card
Last Employer: INDUSTRY, INC Last Day Worked: 06/30/2015
Unemployed Reason: Laid-Off (Lack of Work)

Your bi-weekly certification day is: Tuesday

Your first certification date is: 07/21/2015

The best way to certify for benefits is the internet. You can certify for benefits online at www.ides.illinois.gov/certify. You also can certify by telephone by calling (312) 338-4337. These services are available Monday - Friday from 5 a.m. to 7:30 p.m.

You elected to have federal income tax deducted from your unemployment benefits; 10.00% will be withheld and sent to the Internal Revenue Service.

You elected to have state income tax deducted from your unemployment benefits; 4.95% will be withheld and sent to the Illinois Revenue Department.

You have the option of depositing your UI benefit payments directly into your checking account or directly applied to a debit card. To begin the process, visit the IDES website at www.ides.illinois.gov and look for payment options or contact the Agency at the phone number listed above.

Your current payment status is pending debit card. A debit card will be issued to you within the next 7 days. This card must be activated by calling (866) 728-2167 to receive your benefits, please activate as soon as you receive the debit card.

Benefit Year Begin Date: 07/05/2015 Benefit Year End Date: 07/04/2016
Date of Claim: 07/05/2015 Program Type: Regular

Qualifying Period Quarters and Wages Paid

Employer Name	Q2/2014 (\$)	Q3/2014 (\$)	Q4/2014 (\$)	Q1/2015 (\$)
INDUSTRY, INC.	31,629.20	5,271.54	37,669.54	31,457.95

If any of the wages shown above are not yours, or if there are no wages shown above, contact the Agency at the phone number listed above.

UI Monetary Determination

Weekly Benefit Amount: 426.00 Dependent Allowance: 0.00 Benefit Amount Per Week: \$426.00

Maximum Benefit Balance (Does not include dependency allowance) \$11,076.00

If you think this information is incorrect or require additional information, contact the Agency at the phone number listed above.

Date Mailed: 07/10/2015

Claimant ID: 1234564

Claimant ID

See page 1 of "I filed my claim, what happens now" brochure

UI Finding Letter

Certification day and first certification date

Illinois Department of Employment Security
P.O. Box 19509
Springfield, IL 62794
Phone: (800) 244-5631 · TTY: (800) 244-5631
Fax (217) 557-4913
www.ides.illinois.gov

JOE SMITH
123 MAIN ST
CHICAGO, IL 12345-6789

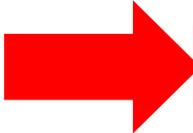
Date Mailed: 07/10/2015
Claimant ID: 1234564

UI Finding

(Este es un documento importante. Si usted necesita un intérprete, póngase en contacto con el Centro de Servicio al Reclamante al (800) 244-5631)

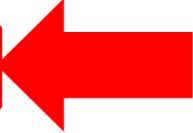
Dependent Type: None
Payment Method: Pending Debit Card
Last Employer: INDUSTRY, INC
Unemployed Reason: Laid-Off (Lack of Work)

Filing Type: Internet
Last Day Worked: 06/30/2015



Your bi-weekly certification day is: Tuesday

Your first certification date is: 07/21/2015



UI Benefit Year and UI Monetary Determination

Benefit Year Begin Date: 07/05/2015
Date of Claim: 07/05/2015

Benefit Year End Date: 07/04/2016
Program Type: Regular

Qualifying Period Quarters and Wages Paid

Employer Name	Q2/2014 (\$)	Q3/2014 (\$)	Q4/2014 (\$)	Q1/2015 (\$)
INDUSTRY, INC.	31,629.20	5,271.54	37,669.54	31,457.95

*If any of the wages shown above are not yours, or if there are no wages shown above, contact the Agency at the phone number listed above.

UI Monetary Determination

Weekly Benefit Amount: 426.00

Dependent Allowance: 0.00

Benefit Amount Per Week: \$426.00

Maximum Benefit Balance (Does not include dependency allowance): \$11,076.00

If you think this information is incorrect or require additional information, contact the Agency at the phone number listed above.

2022 MAXIMUM WEEKLY BENEFIT AMOUNTS:

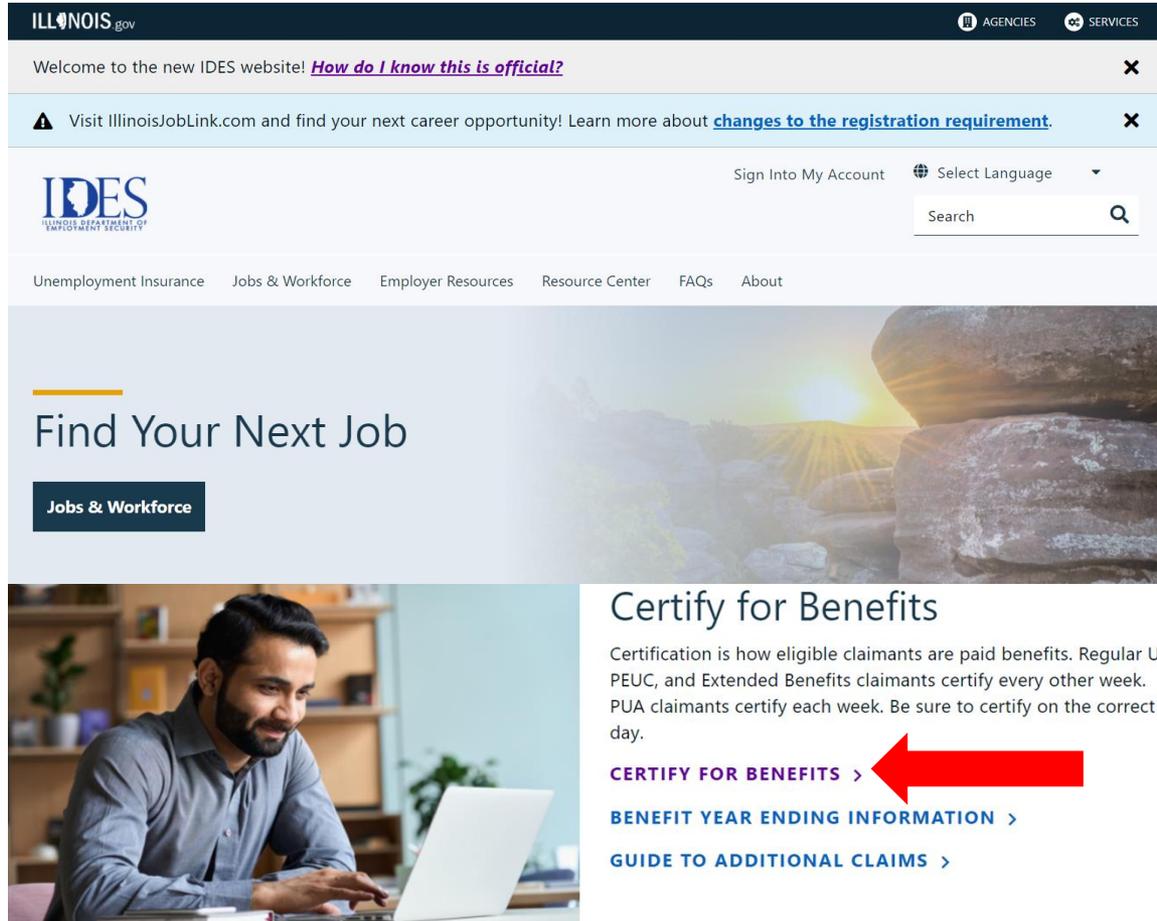
- \$542.00 Single, no dependents
- \$646.00 Non-working spouse as dependent
- \$742.00 With one or more child under 18

**As of January 1, 2022, these amounts are subject to change*

To receive benefits, you must certify

- Certify every **2 weeks**
 - See UI Finding Letter for certification day & first certification date.
- You must be ***Able, Available*** and ***Actively*** searching for work to receive unemployment insurance benefits.
- Review and prepare the answers before you certify to ensure quick, accurate certification.
- Download “I Filed My Claim What Happens Now” from the IDES website to view certification questions.

Certify On-line at www.IDES.Illinois.gov



ILLINOIS.gov AGENCIES SERVICES

Welcome to the new IDES website! [How do I know this is official?](#) x

⚠ Visit IllinoisJobLink.com and find your next career opportunity! Learn more about [changes to the registration requirement.](#) x

IDES ILLINOIS DEPARTMENT OF EMPLOYMENT SECURITY

Sign Into My Account Select Language

Search

Unemployment Insurance Jobs & Workforce Employer Resources Resource Center FAQs About

Find Your Next Job

Jobs & Workforce

Certify for Benefits

Certification is how eligible claimants are paid benefits. Regular UI, PEUC, and Extended Benefits claimants certify every other week. PUA claimants certify each week. Be sure to certify on the correct day.

[CERTIFY FOR BENEFITS >](#)

[BENEFIT YEAR ENDING INFORMATION >](#)

[GUIDE TO ADDITIONAL CLAIMS >](#)

- The best way to complete your certification is online from 3:00am - 7:30pm on your designated certification day, including holidays.

Certify via the telephone

Tele-Serve

Monday through Friday 5:00 a.m. to 7:30 p.m.
(312) 338-IDES / (312) 338-4337
TDD/TTY 1-800-662-3943

1. Have you received or will you receive holiday pay during the period of Sunday through Saturday (week 1 beginning date through week 2 ending date)?
 - If yes, enter the gross amount of your holiday pay (before deductions) for each week.
2. Did you work during the period of Sunday (week 1 beginning date) through Saturday (week 2 ending date)?
 - If yes, enter the total amount of earnings (before deductions) for each week.
3. Has your dependency status changed during this certification period?
4. Were you able and available to work each day during your normal work week?
 - If no, enter the number of days you were unavailable for work in each of the weeks.
5. Did you actively look for work for the week of Sunday (week 1 beginning date) through Saturday (week 2 ending date)?
6. Are you receiving, or have you applied for primary Social Security benefits?
7. Other than Social Security, are you receiving, or have you applied for a retirement or disability pension?
 - If yes, has the amount changed?
8. Did you attend school or receive training?
 - If yes, did you attend all scheduled training courses?
 - If no, enter the number of days that you did not attend class.
9. Do you have a current workers' compensation claim, or do you expect to receive workers' compensation for a temporary disability?
10. Has your phone number changed?
 - If yes, enter your new ten-digit telephone number.
11. Has your mailing address changed?

How Earnings Affect Your UI Benefits

If you earn less than half of your weekly benefit amount (WBA), you will receive your full WBA

If you earn more than half of your WBA, there will be a dollar-for-dollar deduction from your WBA

If you earn an amount equal to or more than your WBA, your claim will be closed

For example: Your WBA is \$400

	Earn less than 50%	Earn more than 50%	Earn 100% or more
WBA	\$400	\$400	\$400
Earnings	\$190	\$210	\$400+
WBA	\$400	**\$390	\$0

***dollar-for-dollar deduction from your WBA*

Claim Summary Page; After applying for UI benefits

Be sure to print your Claim Summary page as proof that you applied for UI benefits and to obtain record of your confirmation # as well as your IJL Username and password.



Unemployment Insurance Application

| Language English |

Unemployment Services
Individual Home

Claim Summary

Your confirmation number is

The effective date of your claim for unemployment is 03/11/2018

What can I expect now that I have filed my claim?

Completing the registration for work with the Illinois Employment Service is a requirement to be eligible for Unemployment Insurance Benefits. You will not be paid benefits until you have completed the registration.

To help with your job search, an IllinoisJobLink.com account was created for you when you applied for benefits.

Your IllinoisJobLink.com username is _____ and your password is _____

Click [here](#) to login and complete your registration with the Illinois Employment Service. You will be prompted to create a new password as soon as you log in.

IMPORTANT





- Link: <https://illinoisjoblink.com/>
- Every UI benefit recipient must register with www.illinoisjoblink.com; failure to register will stop you from receiving benefits. Until your registration is complete, and a resume is either uploaded/created in IJL, you will be unable to receive UI benefits.
- *Registration is available on the Internet only*

Employment Service Registration

www.IllinoisJobLink.com

*Your benefits will not be paid until
your registration is complete.*

LOG IN/REGISTER

The screenshot displays the IllinoisJobLink.com website. At the top right, there is a "Log In" link. Below the navigation bar, there are links for "Job Seekers", "Employers", "Training Providers", and "Contact Us". The main content area features a search interface with the heading "Find the Best" and the subtext "Explore the jobs, or resumes in your area". There are two tabs: "Find a Job" (selected) and "Find a Resume". Below the tabs, it states "Total Active Jobs: 154,205". The search form includes three input fields: "Keyword" (with a search icon), "Location" (with a location pin icon), and "Radius" (with a dropdown arrow). A "Search" button is positioned to the right of these fields. Below the "Keyword" field, there is a note: "e.g., Job title, company, occupation keyword, or [O*NET Code](#) for the occupation." Below the "Location" field, there is a note: "e.g., ZIP or City and State". Below the "Radius" field, there is a note: "in miles". To the right of the search interface is a "Login" form with the following fields: "Username (required)" with a "Username" input field, and "Password (required)" with a "Password" input field and a "Show" button. Below the password field is a "Log In" button. At the bottom of the login form, there are links for "Forgot Password or Username?" and "Use Reset Code".

Illinois JobLink - Resume

Required in order to receive UI benefits

Job Seeker > Laura Ochoa > My Resumes > New Resume <

New Resume

i Tell us about the job you'd like to find. This information will help us better match you to prospective jobs. Questions on this page affect how your resume displays in the Resume Search. If you wish to upload a resume, you may do so at the bottom of the page.

Resume Information

Resume Title (required)

This is the title that displays to employers and general public in the Resume Search. Each of your resumes must have a unique title. It should be relevant to the type of work you are seeking and advertise your skills as a job seeker.

Occupation (required)

Enter a keyword or O*NET code for the occupation. [Search for O*NET Codes](#)

- You must create or upload at least one resume.
- Upload/create multiple resumes for different types of positions you're seeking!

Illinoisjoblink - Work Search Record

Job Search

Total Active Jobs: 154,213

Keyword **Location** **Radius** **Search**

e.g., job title, company, occupation keyword, or O*NET Code [🔗](#) for the occupation. e.g., ZIP or City and State in miles

★ Save Search Reset Search

Refine Your Search

Your Currently Applied Filters

✕ Job Location State **Illinois** ✕ Status **Active** Reset Filters

Refine your search by selecting items in the **Select your filters** section. Search matches are limited to 10,000 for site performance.

Select Your Filters **Your Search Results: 1 - 10 of 10,000 matches of 154,213 total active jobs** Per page: 10

You must be:

- **Able**
- **Available**
- **Actively** searching for work to receive unemployment insurance benefits.

Search for Jobs

- Upcoming Events
- Admin Tasks
- User Search
- Job Seeker
- Job Seeker Search
- Job Search
- Employer
- Employer Search
- Resume Search
- Select Language | ▼
What is this?

Keyword
e.g., job title, company, occupation keyword, or O*NET Code [🔗](#) for the occupation.

Location (required)
e.g., ZIP or City and State

Radius (required)
in miles

Refine Your Search

Your Currently Applied Filters

Job Location State **Illinois** Status **Active**

Refine your search by selecting items in the **Select your filters** section. Search matches are limited to 10,000 for site performance.

Select Your Filters

Education Level >

Wage >

Searching near:

Your Search Results: 1 - 10 of 10,000 matches of 154,220 total active jobs

Customer Service Representative 42225

at FIRST STUDENT MANAGEMENT, LLC in Villa Park, Illinois, United States

Click on job title

View your Illinois JobLink Work Search Record

The screenshot displays the 'Program Registrations' section of the Illinois JobLink Work Search Record interface. The main content area is titled 'Program Registrations' and includes a 'Filter Programs' search bar with a magnifying glass icon and the text 'Begin typing to filter results below'. Below this is a 'List of Programs' table with two columns: 'Program' and 'Participations'. The first row is highlighted in yellow and shows 'WIOA (Workforce Innovation and Opportunity Act)' with an 'Enroll' button and an 'Eligible' status. The second row shows 'TAA (Trade Act)' with an 'Ineligible' status. At the bottom of the main content area, there are buttons for 'Assigned Staff Users', 'Printable Version', and 'Printable Job Seeker Release', along with 'Online Job Seeker Release' and 'EEO' links.

The right-hand navigation sidebar contains several menu items, each with a count and a description:

- Deve
- 0 Job Placement
- + Add
- 3 Activity Log** (highlighted with a red box and a red arrow pointing to it)
Job Views
- 0 InterAgency Referrals
- + Add
- 0 Staff Self-Service
Staff Entered Self-Service Services
- + Add
- 0 Participant Self-Service

WORK SEARCH RECORD

UI Registered

FIRST STUDENT MANAGEMENT, LLC
Employer Details

Upcoming Events

Admin Tasks

User Search

Job Seeker

Job Seeker Search

Job Search

Employer

Employer Search

Resume Search

Select Language

Job Search Activity

Work Search Record External Job Search Activity Activity Report

Activity	Date	Job Title	Order Number	External Order Number	Results
Viewed Job Posting	Aug 03, 2022 11:58pm	Data Entry Clerk	9096091	JC202792689	Awaiting Outcome
Viewed Job Posting	Aug 03, 2022 11:56pm	Data Entry Clerk	9731784	JC215922395	Awaiting Outcome
Viewed Job Posting	Aug 03, 2022 11:54pm	Data Entry	9232294	JC205556808	Awaiting Outcome

Update Return to Case Details

Work searches
are autogenerated

Record work search activity for jobs outside of Illinois JobLink

Job Search Activity

Work Search Record | **External Job Search Activity** | Activity Report

Activity	Date	Order Number	External Order Number	Results
Viewed Job Posting	Aug 23, 2019 2:24am	6757078	JC145886557	Awaiting Outc ▾
Viewed Job Posting	Aug 23, 2019 2:23am	6757078	JC145886557	Awaiting Outc ▾
Viewed Job Posting	Aug 23, 2019 2:21am	6006165	JC125451161	Awaiting Outc ▾
Viewed Job Posting	Aug 23, 2019 2:18am	6767743		Awaiting Outc ▾
Viewed Job	Aug 23, 2019	6760668	JC145974039	Awaiting Outc ▾

← Previous **1** 2 Next →

Update | **Return to Case Details**

Record work search activity for jobs outside of Illinois JobLink - Continue

External Job Search Activity



This is a record of your job searching activity performed through other means than JobLink to help you keep track of all your contacts.

Work Search Record

External Job Search Activity

Activity Report

No external job view activities.

Add Activity

Return to Case Details

Click Here

Create New Work Search Record

Upcoming Events

Admin Tasks

User Search

Job Seeker

Job Seeker Search

Job Search

Employer

Employer Search

Resume Search

Select Language | ▼
What is this?

Waiting for analytics.ajla.net...

Work Search Record External Job Search Activity Activity Report

Date Applied (required)
  Today

Job Title (required)

Employer (required)

Company Address

Address

Address Line 1

Address Line 2

Record your work search activity for jobs outside of Illinois JobLink

Complete the required fields

Create New Work Search Record Continued

Source (required)

- Illinois Department of Commerce
- Newspaper
- Networking
- Online Job Board (i.e. Indeed, Snag-a-job, etc.)
- Employer Contact
- Recruiter
- Other

Method Of Contact (required)

- In-Person
- Online
- Telephone
- Letter
- Job Fair
- Email
- Other

Submit Cancel

Fill in all sections especially required sections

Be sure to click on Submit!

How do I know my Illinois JobLink registration is complete?

Verify **UI Registered**
is **GREEN**



Connect with IDES at www.IDES.Illinois.gov

- Online filing is preferred at the website above

For Assistance with your claim:

- IDES Claimant Services at (800) 244-5631
Call Center hours:
7:30 am – 7:00 pm Monday – Friday
8:30 am - 4:30 pm Saturday
- To schedule an in-person appointment at your local office call: (217) 558-0401