IDES
ILLINOIS DEPARTMENT OF EMPLOYMENT SECURITY

Finding Help

1 Self-Service

On the IDES website, you can:
- Apply and certify for benefits
- Sign up for direct deposit
- Change your password
- Start your job search
- **...and more!**

Fastest Option!

Visit
ides.illinois.gov

2 Give Us a Call

Have a complex question? **Schedule a callback** to get help from an expert.

Next Best Option

Call
(800) 244-5631

3 Schedule an Appointment

Limited **in-person** services available for:
- Identity verification
- Employment services
- Using the resource room.

Busiest Option

Call
(217) 558-0401
to schedule